

## Safe Harbour



This presentation contains "forward looking statements" including, but without limitation, statements relating to the implementation of strategic initiatives, and other statements relating to Vaibhav Global Limited (VGL) and its affiliated companies' future business developments and economic performance.

While these forward-looking statements indicate our assessment and future expectations concerning the development of our business, a number of risks, uncertainties and other unknown factors could cause actual developments and results to differ materially from our expectations.

These factors include, but are not limited to, general market, macro-economic, government and regulatory trends, movements in currency exchange and interest rates, competitive pressures, technological developments, changes in the financial conditions of third parties dealing with us, legislative developments, and other key factors that could affect our business and financial performance.

Vaibhav Global Limited undertakes no obligation to periodically revise any forward-looking statements to reflect future/likely events or circumstances.



# Commenting on Q1 FY22 Performance



# MD's Message



Mr. Sunil Agrawal
Managing Director, Vaibhav Global Limited

"We are pleased to start the year on a strong note with robust performance in Q1. Retail revenues improved by 22.8% and EBITDA increased by 26.2% YoY. This growth came on the back of deep value proposition, expanding product portfolio, and growing presence on various sales platforms in our core markets of US and UK. We generated Rs. 68 crore of operating cash flows and reported strong ROCE of 60%. I am excited to share that the first quarter marked our foray into the Germany market. We will operate with a similar value proposition and cater to a similar customer profile as the US and UK. The plan is to fully operationalize the Germany business on TV, Web, Marketplaces, Social and OTT during the year.

The **4Rs** framework comprising of **R**each, **R**egistrations, **R**etention and **R**epeat purchases, forms the basis for driving operating performance. Vertically integrated model and a ~30 countries strong supply chain network is the back-bone of our business. And technology is the catalyst. Most importantly, our highly motivated teams, make it all come together to truly deliver joy to customers. Also, these are areas where we have been investing judiciously for long term growth.

We stepped into the year with renewed commitment to all stakeholders. Towards afforestation, 13,000 saplings were planted for developing a Miyawaki forest. Under our flagship CSR initiative 'Your Purchase Feeds...' we have now provided 55 million meals to school going children. The program offers more than just a meal, it also helps feed hearts, minds, and futures of children. At VGL, we are inspired by the idea of Humanocracy and are implementing some of these principles across the organization. For shareholders, we continue with quarterly pay-outs. An interim dividend of Rs. 1.5 per share (face value Rs. 2 per share) has been declared by the Board.

We believe, VGL is at an important point in its journey of becoming a global leader in electronic retailing of fashion jewelry and lifestyle products. We are excited by the opportunities that lie ahead and are confident that we have right strategy to drive sustainable growth and create value for all stakeholders."

# Q1FY22 – Key Highlights





Robust 22.8% Y-o-Y growth in retail revenues



EBITDA grew by a strong 26.2% Y-o-Y (excluding Germany: 34.2%); margins improved 30 bps to 14.4% Y-o-Y(excluding Germany: margins improved 120 bps to 15.3%)



Strong return ratios with ROCE at 60% and ROE at 31% (TTM basis)



Operating Cash Flows at Rs. 68 crore and Free Cash Flows at Rs. 32 crore



Unique Customers (TTM basis) improved to 4,72,278 from 4,25,921 in the same period previous year



Expansion of retail footprint to Germany (Shop LC GmbH)



Declared interim dividend of Rs. 1.5 per equity share (face value Rs. 2 per share)



100% power requirement at manufacturing units in Jaipur (India) will be met through 3.23 mw solar power capacity



Provided 55 million meals since the inception of the one-for-one meal program 'Your Purchase Feeds...'

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# Vaibhav Global Limited (VGL) at a Glance

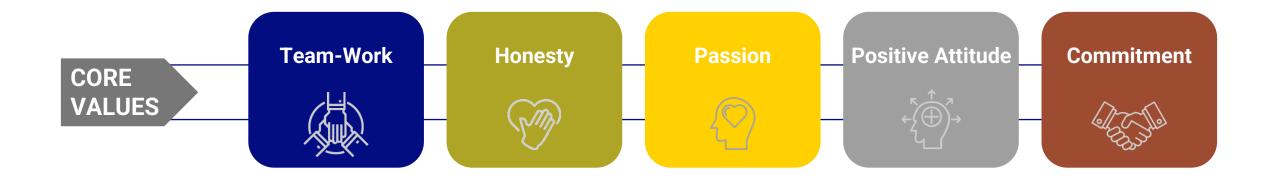




Be the Value Leader in Electronic Retailing of Jewellery & Lifestyle Products

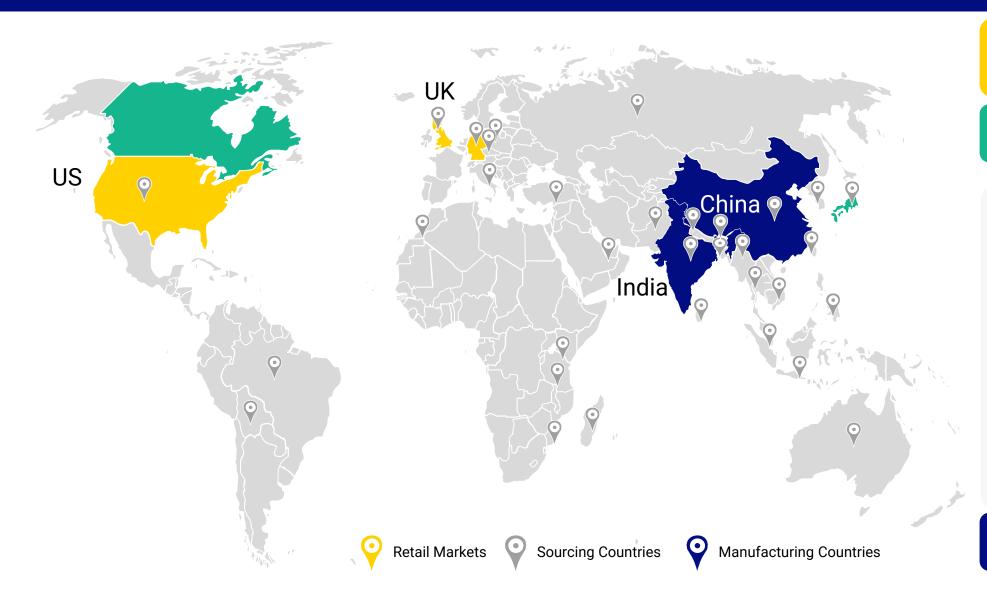


To deliver one million meals per day to children in need by 'FY31' through our one for one meal program: 'Your Purchase Feeds...'



## Our Global Presence





#### **Retail Markets**

Shop LC | Shop TJC | Shop LC (US) (UK) (Germany)

## **Operate Through Marketplaces**

Canada | Japan

#### Sourcing

- India
- China
- Thailand
- Indonesia
- Tanzania

- Myanmar

- Kenya
- Vietnam
- Brazil
- Sri Lanka
- US
- UK

- Mozambique
- Germany
  - Italy Turkey
- Poland
- Russia
- Singapore UAE
- Morocco
- Japan
- Madagascar
- Bangladesh
- Bolivia
- Philippines Czech Republic
- South Korea
- Nepal Taiwan
- Australia
- Bhutan
- Pakistan

## **Manufacturing Countries** India | China

# **Corporate Overview**





Verticallyintegrated fashion retailer on electronic retail platforms

- End-to-end B2C business model
- > Presence on
  - Proprietary TV home-shopping
  - Proprietary e-commerce platforms
  - Social
  - Third-party Marketplaces



Shop LC (US) & Shop TJC (UK) are brands with strong customer visibility

- > TV Homes accessed (\*FTE) 102.5 million
- > Growing online presence
- > Improving customer engagement metrics



Strong management and governance

- Professional management team
- Strong and Independent Board
- > BSR & Co. LLP Global Auditor
- > Deloitte Internal Auditor



for one social program – 'Your Purchase Feeds...'

- Every piece sold results in one meal for a school-going child
- Provided 55 mn meals across India, US & UK



Solid infrastructure backbone

- Investments in customer interface, production, warehousing facilities, supply chain, CRM & ERP
- Scalable model with limited capex requirement



Robust customer engagement

- > Omni-channel B2C retail presence
- Growing recognition of deep value fashion jewellery enables scaling to adjacent categories

# 4R's of Customer Engagement

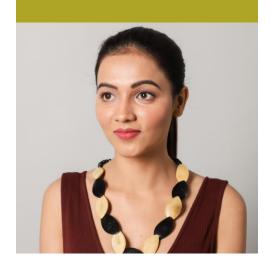


102.5<sub>mn</sub>

TV -Linear / OTA

Web -Browsers / Mobile Apps / Social Media / Market-places / OTT

#### Reach



**2.9**lakh (TTM)

**Diverse Products** 

Deep value proposition

**Engrossing Content** 

#### Registrations



45.7% (TTM)

**Enduring relationships** 

Convenience

Digitalization/Al



30\*(TTM)

Expanding wallet share

Cross-selling

#### **Repeat Purchases**



## Our Omni-Channel Sales Platform









Shop LC Proprietary TV channels – 77.5 mn HH including 18.6mn OTA\* HH\*

Shop LC live TV stream on shoplc.com, YouTube, Facebook and Amazon Live



**Proprietary** web platform

www.shoplc.com

Shop LC mobile app available on



















Social retail of targeted

products on













**OTT\* platforms** 









amazon











**Product Information** Management



**Targeted Campaign** Management





**Customer Experience** Management



**UGC and Influencer Marketing Platform** 







## Our Omni-Channel Sales Platform









Shop TJC Proprietary TV channels – 25 mn HH including 17 mn OTA\* HH\*

Shop TJC live TV stream available on tjc.co.uk, YouTube and Facebook



Proprietary web platform

Shop TJC mobile app available on

Marketplaces

Social retail of targeted products on













nstagram faceboo

**OTT\* platforms** 









**Targeted Campaign Management** 



unica

Customer Experience Management

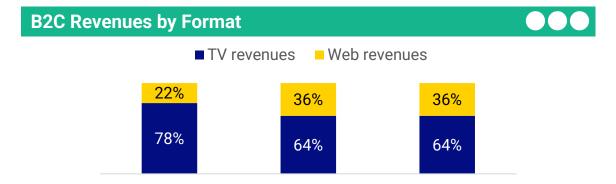
Medallia

**UGC and Influencer Marketing Platform** 



## **Business Transition Dashboard**





56% of web revenues in Q1 FY22 were from Mobile platform (mobile app + mobile web browser)

FY21

# B2C Revenues by Product Category Jewellery Non-jewellery revenues 11% 31% 31% 69% 69%

Jewellery revenues: Fashion jewellery;

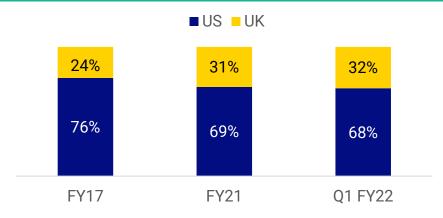
Non-jewellery revenues: Fashion accessories and lifestyle products

### **B2C Revenues by Geography**

FY17



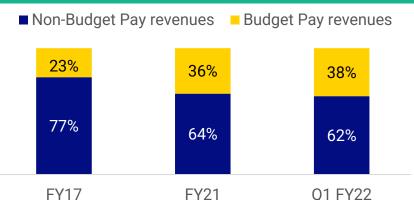
01 FY22



Breakup based on revenue in USD million

#### **Budget Pay penetration of B2C Revenues**

FY17



FY21

Budget Pay revenues refer to products offered on EMI basis

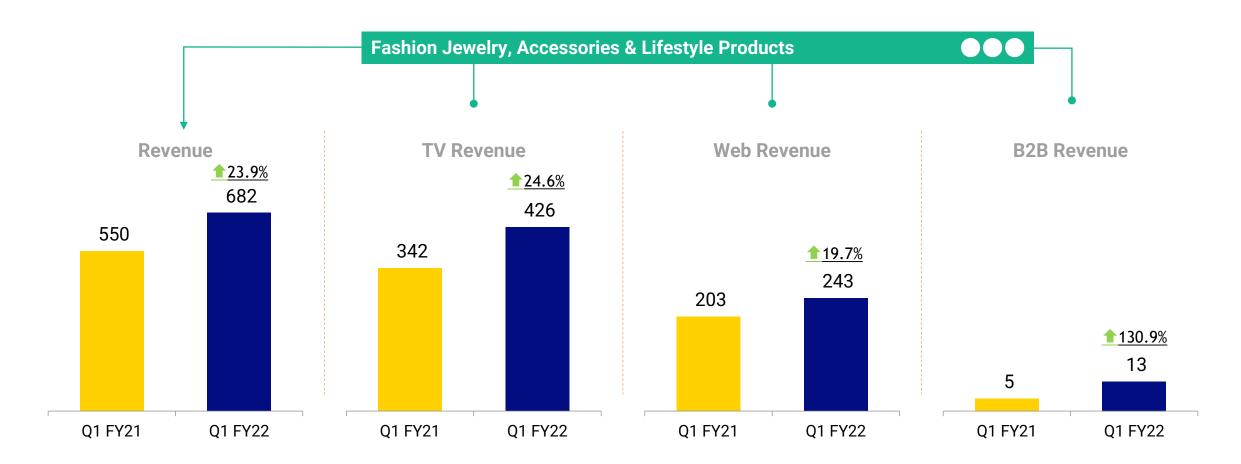
01 FY22



# Financials - Q1 FY22 Performance



Revenue Breakdown - (Rs. crore)

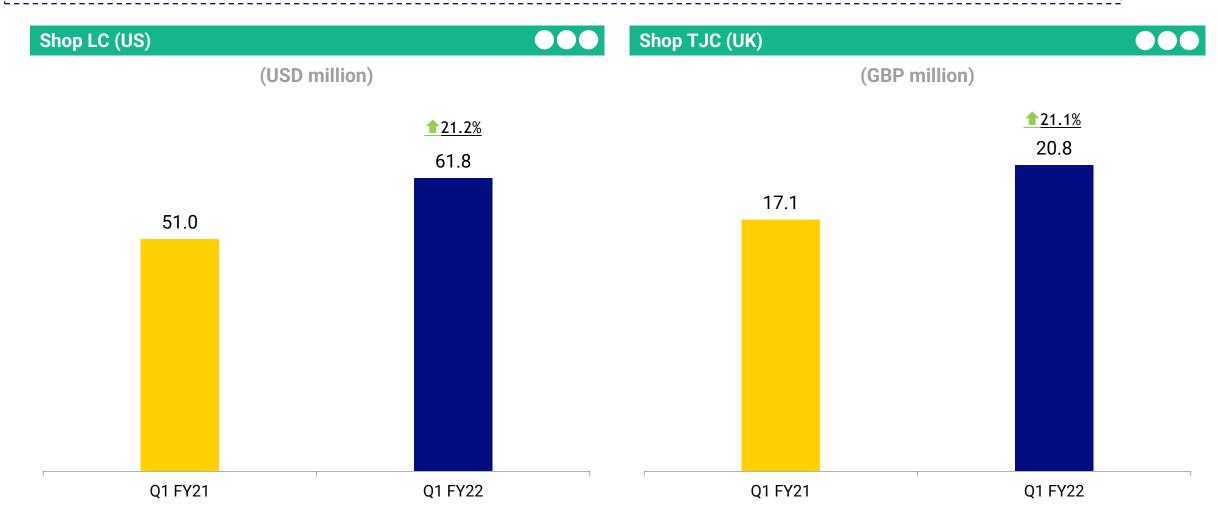


Note:

# Financials - Q1 FY22 Performance



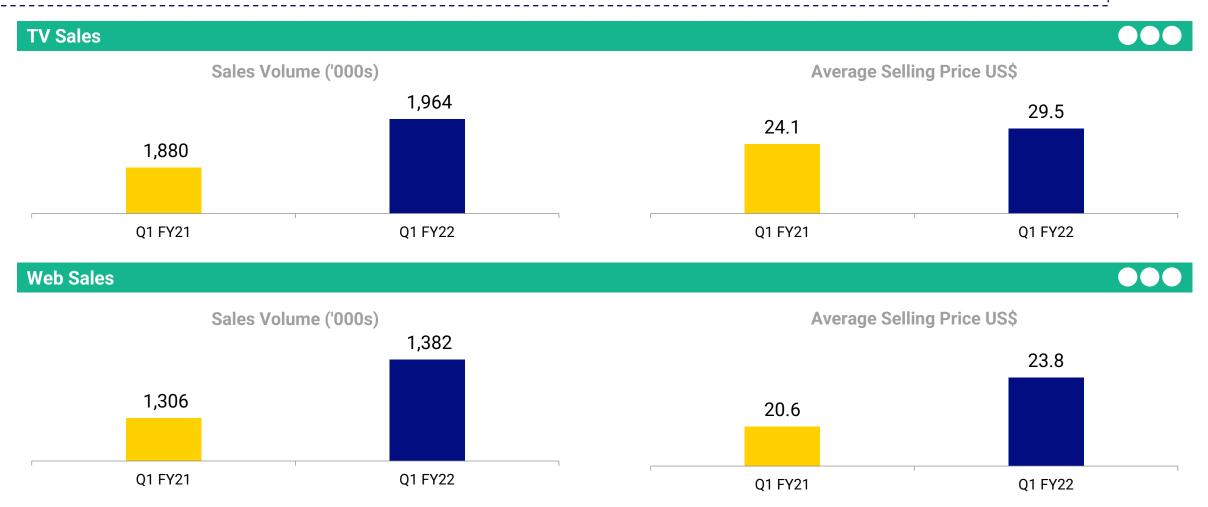
Revenue Breakdown - (Local Currency)



# Retail Performance Trends – Q1 FY22



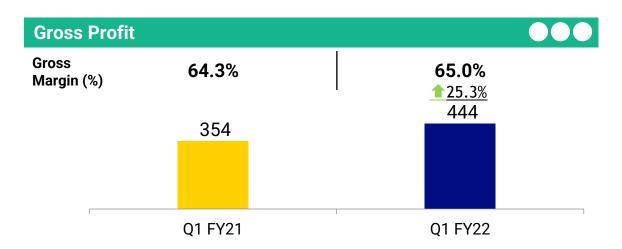
## Volume and ASP

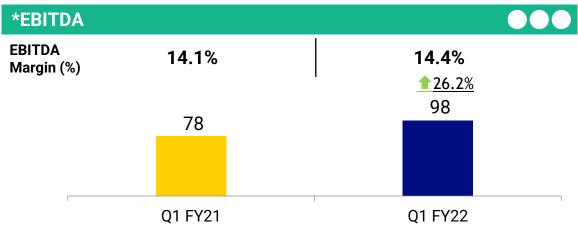


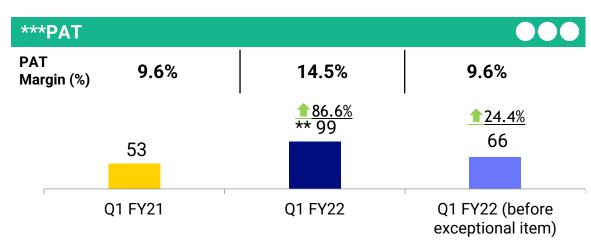
# Financials - Q1 FY22 Performance

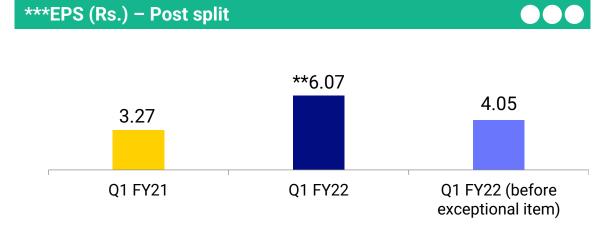


Profits – (Rs. crore)









#### Note: Q1FY22:

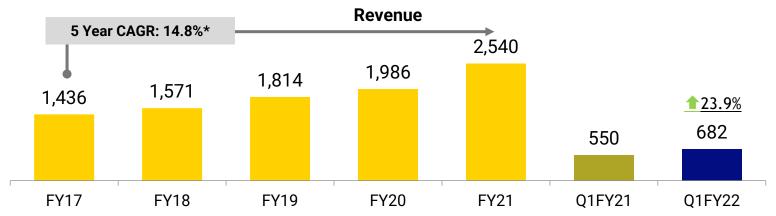
<sup>\*</sup>Excluding Germany - EBITDA growth: 34.2% Y-o-Y; EBITDA margins: 15.3%

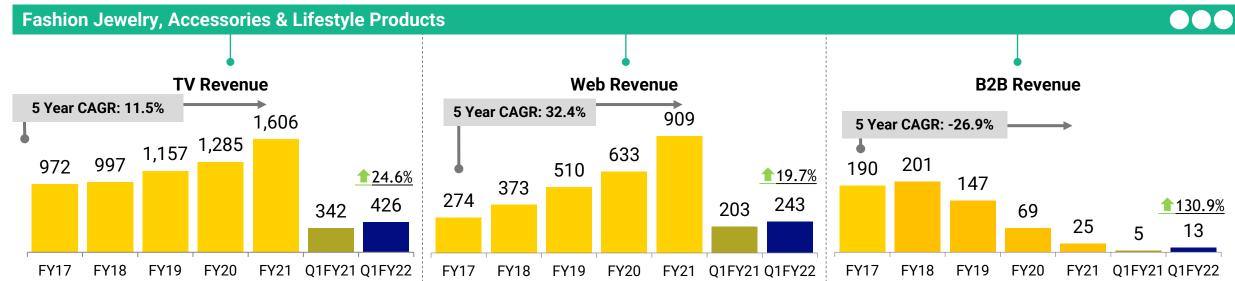
<sup>\*\*</sup>PAT includes exceptional item related to waiver of PPP loan (net of expenses) amounting to Rs. 32.90 crore;

<sup>\*\*\*</sup>Excluding Germany & exceptional item: PAT growth: 36.2%; PAT margin: 10.6%; EPS - Rs. 4.43



Revenue Breakdown - (Rs. crore)





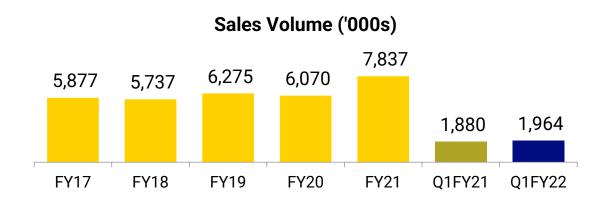
## Retail Performance Trends

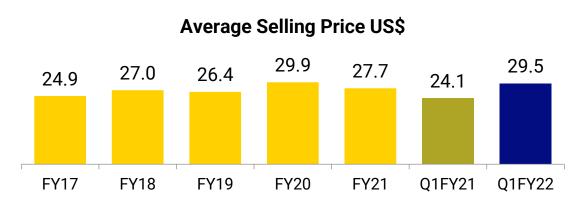


#### **Volume and ASP**

## **TV Sales**

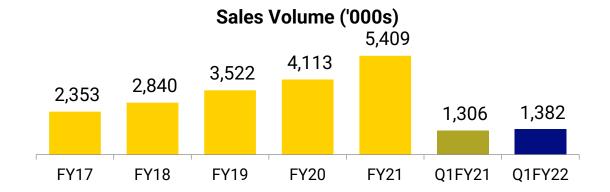


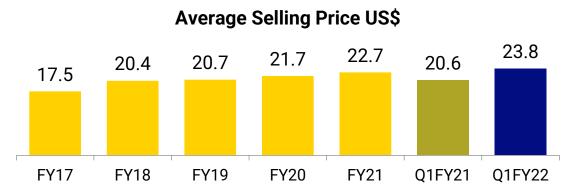




#### **Web Sales**

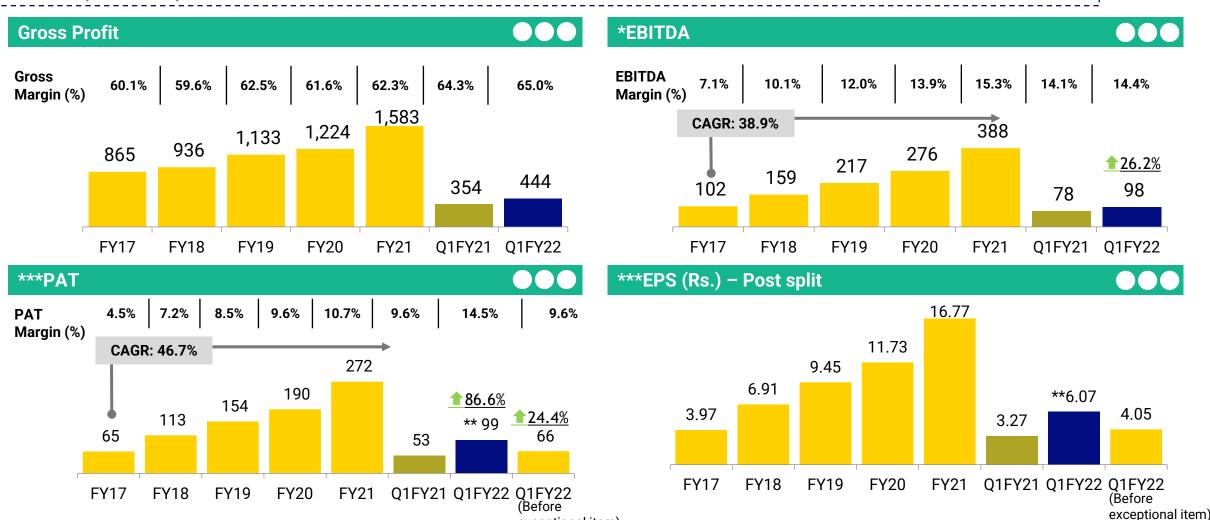








Profits – (Rs. crore)



exceptional item)

\*Excluding Germany - EBITDA growth: 34.2% Y-o-Y; EBITDA margins: 15.3%

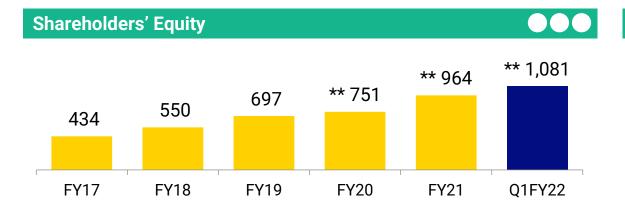
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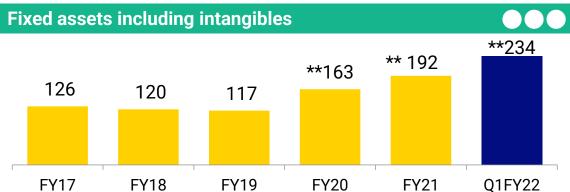
<sup>\*\*</sup>PAT includes exceptional item related to waiver of PPP loan (net of expenses) amounting to Rs. 32.90 crore;

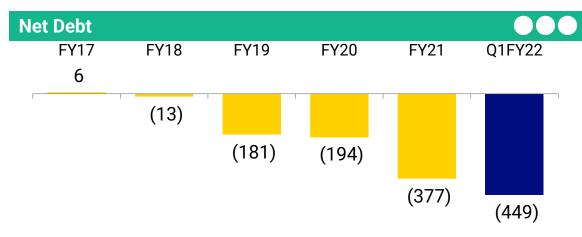
<sup>\*\*\*</sup>Excluding Germany & exceptional item: PAT growth: 36.2%; PAT margin: 10.6%; EPS – Rs. 4.43

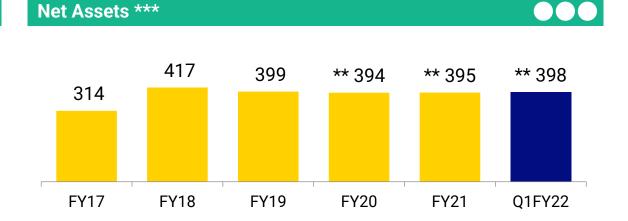


Balance Sheet – (Rs. crore)









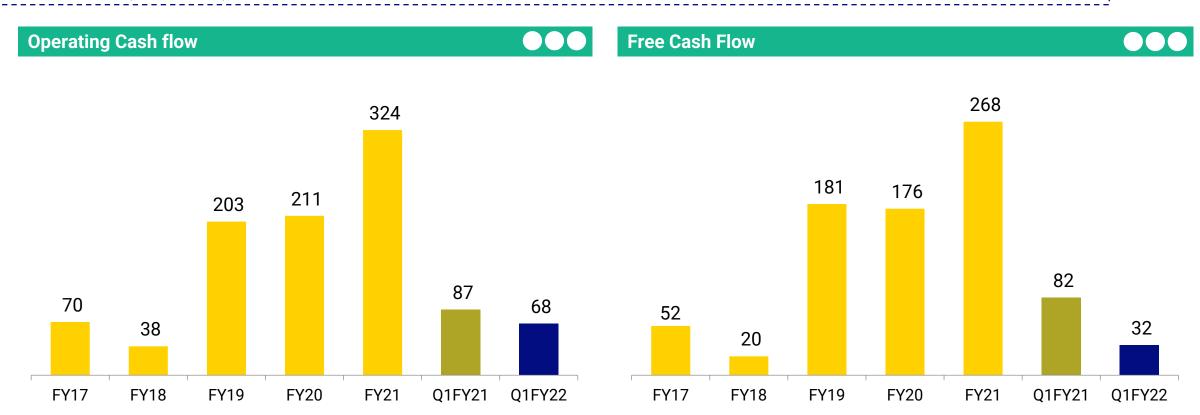
#### Note:

<sup>\*\*</sup> Ind AS 116 – Leases, has become effective beginning 01 April 2019. The Group has adopted the standard beginning 01 April 2019.

\*\*\* Net Assets is the balancing figure arrived at by excluding shareholders equity, net debt, and fixed assets including intangibles

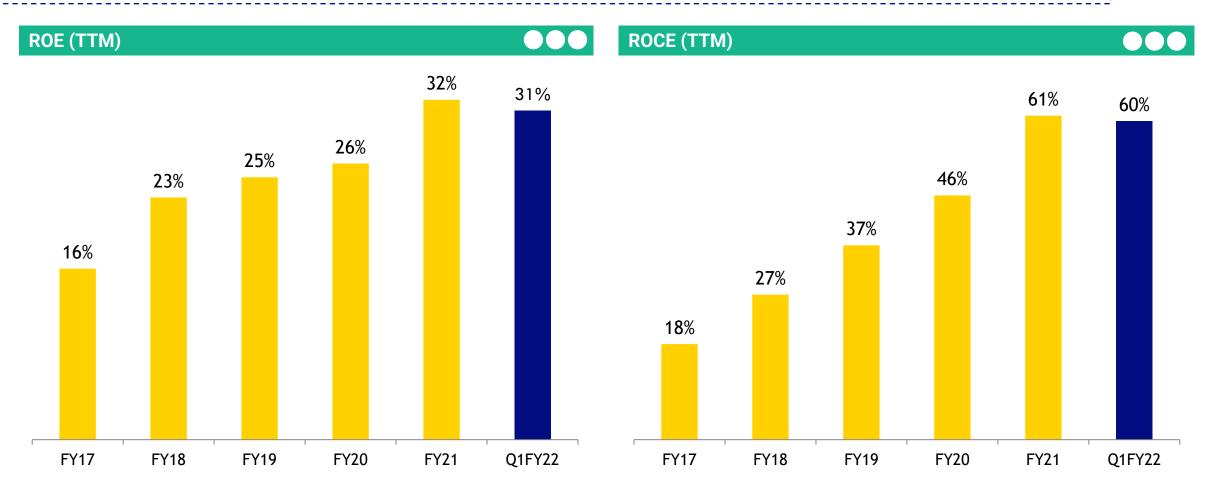


Cash Flow - (Rs. Crore)





## **Key Ratios**



Note -

ROE - based on average net worth ROCE - based on average capital employed



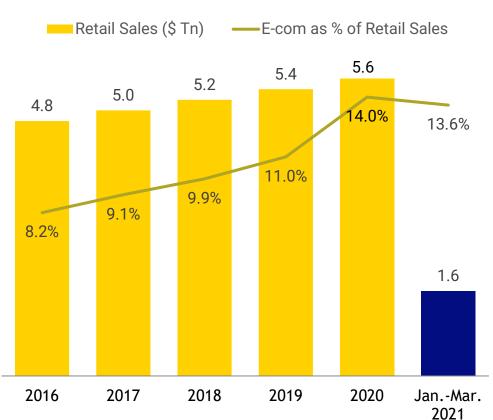
# **Growth in Digital Commerce**



## **Industry**

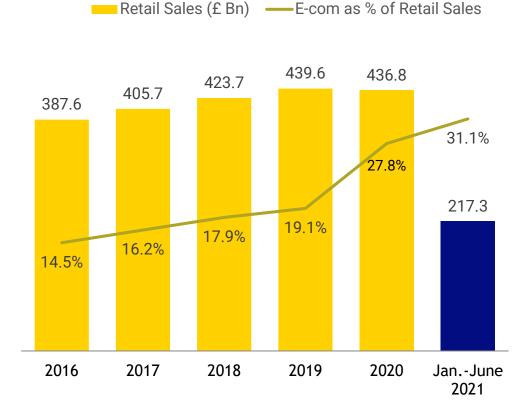


#### **US Retail & E-com Sales**



**Source:** United States Census Bureau www.census.gov

#### **UK Retail & E-Com Sales**



**Source:** Office for National Statistics www.ons.gov.uk

# Robust Corporate Governance





Rs. 24.5cr

Dividend (interim dividend)

## **Dividend Payout Policy**

- > 20-30% of consolidated free cash flow
- > Higher payout in special circumstances
- > Balance between resource conservation and shareholder reward

## **Best Governed Company**

Award at ICSI National Awards for Excellence in Corporate Governance in Jan 21



BSR&Co.LLP

**Statutory Auditors** 

DELOITTE

**Internal Auditors** 

ICRA A
(Stable Outlook)
CARE A
(Stable)
Credit Rating – Long-term

ICRA A1
CARE A1

Credit Rating - Short-term

## **Environmental Initiatives**



#### **ENERGY**

3.23 mw

Solar power capacity meets 100% power requirement at manufacturing units in Jaipur

LEED

certified unit at SEZ in Jaipur, Rajasthan

**Platinum** 

#### **BIODIVERSITY**

~13,000

Saplings planted for developing a Miyawaki forest

~5,100

Additional saplings planted till date



Reduce, Recycle, Reuse and Reclaim



#### WATER

52<sub>lac ltrs.</sub> per annum

Rainwater harvested per annum

 $5_k$ 

**43**<sub>kl</sub>

Water saved per day with the installation of low LPM faucets

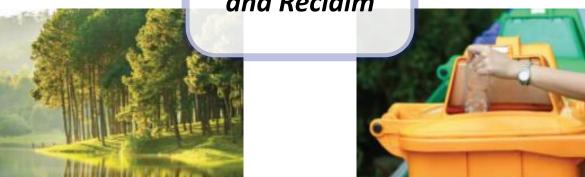
water recycled per day, which equals 15,000 kl.

per year

#### WASTE

100%

conversion of biodegradable waste (vegetables, food, leaves) into manure



# Community Giveback





- > Served **55 million** meals to underprivileged children through flagship One for One Program, **Your Purchase Feeds...**
- > Local charity partners
  - Akshaya Pātra in India
  - No Kid Hungry and Backpack Friends in US
  - Magic Breakfast & Felix Project in UK



## **Covid-19 Key Initiatives**

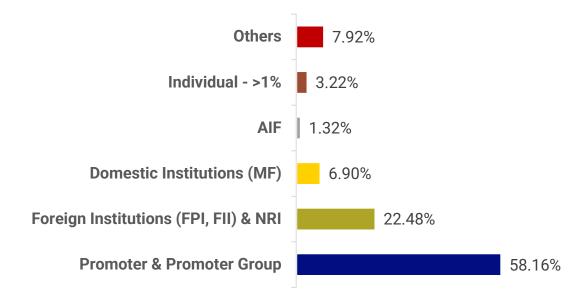
- > Donated an Oxygen plant to Santokba Durlabhji Memorial Hospital in Jaipur, Rajasthan. This plant has a total capacity of generating 30 cubic meter oxygen per hour
- > Distribution 117 Oxygen concentrators, 36 BIPAP, 4 ventilators

## VGL Shareholder Base – As on 30-June-2021



Key Shareholders (Holding 1%+)	Holding as on 30-June-21
Promoter & Promoter Group	58.16%
Nalanda India Fund Limited (FII)	10.29%
Motilal Oswal Flexi Cap Fund (MF)	6.86%
Malabar India Fund Limited (FPI)	5.60%
Vijay Kedia (Individual)	1.84%
Ashish Kacholia (Individual)	1.38%

## **Shareholding Pattern**



# Management Team





Mr. Sunil Agrawal
Managing Director, VGL Group



Mr. Vineet Ganeriwala CFO, VGL Group



Mr. Amit Agarwal
President, Shop LC (US)



Mr. Srikant Jha Managing Director, Shop TJC (UK)



Mr. Jay Chandran Chief Technology Officer, VGL Group



Mr. Raj Singh Vice President, Supply Chain, VGL Group



Mr. Pushpendra Singh Vice President, Human Resources, VGL Group



Mr. Deepak Mishra
Managing Director,
Shop LC (Germany)

