

# Vaibhav Global Limited

Global Retailer of Fashion and Lifestyle Accessories on Home TV and e-Commerce Platforms





Financial Results Presentation Q4 & FY2014

**May 2**014













## Safe Harbor

Certain statements in this document may be forward-looking statements. Such forward-looking statements are subject to certain risks and uncertainties like regulatory changes, local political or economic developments, and many other factors that could cause our actual results to differ materially from those contemplated by the relevant forward-looking statements. Vaibhav Global Limited will not be in any way responsible for any action taken based on such statements and undertakes no obligation to publicly update these forwardlooking statements to reflect subsequent events or circumstances.

# Business Highlights

#### Vertically-integrated electronic retailer of discount fashion and lifestyle accessories

Demonstrated profitable growth with direct-to-consumer business model on home shopping and e-commerce platforms with US and UK denominated revenue operations

#### Owns 'Liquidation Channel' and 'The Jewellery Channel' which are brands in themselves

- Over 100 million households on Home TV shopping in the US, UK and Canada
- Supplemented by strong traffic growth on proprietary web shopping websites

#### Deeply engaged customer base

- Sizeable B2C franchise in developed markets
- Expanding customer lifetime value and customer retention rate

#### Supply chain infrastructure comprises global outsourcing & robust manufacturing

- Sourcing operations across China, Thailand, Indonesia and India.
- Manufacturing operations in Jaipur, India

#### Solid Infrastructure Backbone

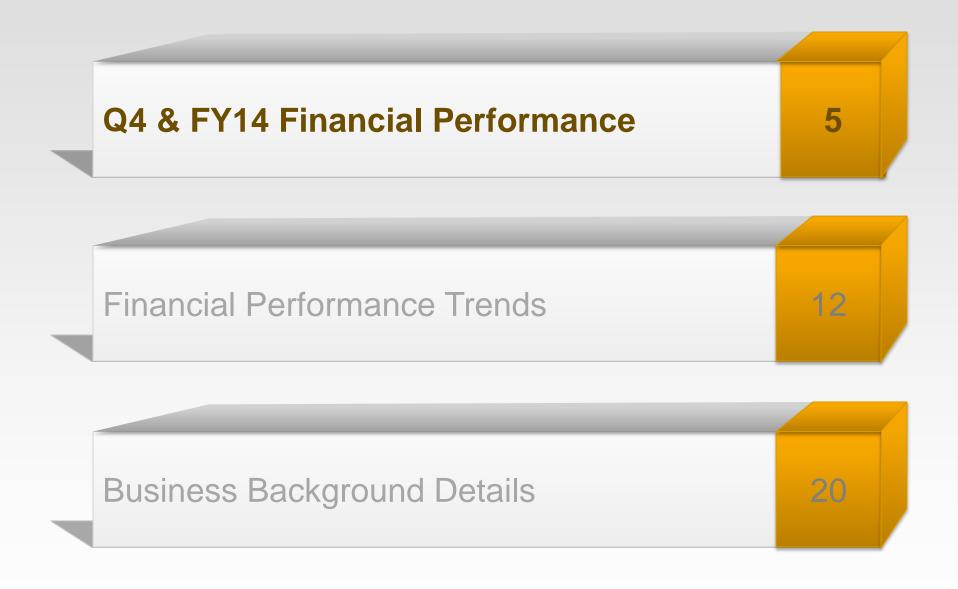
Investments in technology to build a robust online interface for direct selling, studios for TV production, warehousing facilities, efficient supply chain management and customer relationship management systems

#### Significantly Strengthened Financial Matrices

- Robust revenue growth, stable margins and expanding profits
- Contained balance sheet with negligible long term debt, significant free cash flows and high ROCE



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## Key Highlights for FY14

#### Home TV Network Reaches Over 100 Million Households

- 95 million households on full time equivalent (FTE) basis
   25 million households in the UK
- 53 million households in the US

• 18 million households in Canada

#### Retail Volumes Increase by 35% to 9.4 Million Units

- 23% higher volumes on Home TV shopping
- 74% higher volumes on Web shopping

 Volume growth driven by ongoing customer acquisition, high customer retention rate and deeper customer engagement driving repeat purchases.

#### **Strong Financial Performance**

- Total Income increases by 45% at Rs. 1,298 crore
- EBITDA improves by 75% to Rs. 177 crore

- PAT higher at Rs. 153 crore, up 95%
- Earnings per share of Rs. 47.6

#### Significant Improvement in Return Ratios

- Return on Equity at 65%
- Return on Capital Employed at 60%

#### Strengthening the Senior Management

- Sunil Agrawal appointed as Chairman and Managing Director
- Pulak Prasad, Vikram Kaushik, Mahendra Kumar Doogar and Peter Duncan Whiteford appointed as Directors
- Hemant Sultania appointed as Group Chief Financial Officer

#### Substantial Cash Flows/Reduction in Debt

- Free Cash Flow at Rs. 160 crore in FY14 against Rs. 69 crore in FY13
- Net Debt at Rs. 52 crore as on 31<sup>st</sup> March 2014 compared to Rs. 115 crore as on 31<sup>st</sup> March 2013



## CMD's Message

#### Commenting on Q4 & FY14 performance, Mr. Sunil Agrawal, Chairman and Managing Director, Vaibhav Global said:



"I am glad to announce a robust operating and financial performance for FY2014. During the year, revenues and profits grew 45% and 95% respectively. Our customer offerings expanded within existing and adjacent categories delivered from a superior platform, enhancing traction within our TV shopping customer base of 95 million and increasing population of web customers. TV shopping revenues grew 37% and web revenues by 111% yoy, creating a more desirable balance in our view.

Last year was one of significant achievement for VGL, as our operating initiatives of the last few years translated into significant financial upsides. Apart from strong volume, revenue and profit growth, we delivered healthy free cash flows to reduce net outstanding debt to Rs 52 crore. We expect to now become net debt free in the current financial year.

During the year, we transitioned our integrated US operations located in Texas to a new facility of over 65,000 sq. ft. and moved into a new 30,000 sq. ft. integrated state of the art facility in London, UK. In India, we expanded our manufacturing capacity to 5-6 million pieces annually. We simultaneously grew our supply chain establishments in China, Thailand and Indonesia. As a result, our annual aggregate global sourcing capability stands at 12-15 million units, which could be enhanced further in a modular fashion in line with business growth.

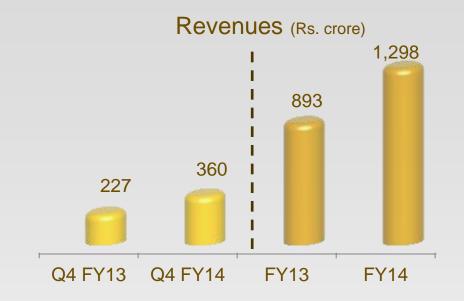
Also, in FY2014, we expanded our Board and management team with senior level appointments bringing noteworthy experience in management, finance and operations domains. We also continued to develop a more robust middle management layer that we see as an important tool to our growth objectives. In addition, we initiated the implementation of a SAP based HR platform which will be operational soon.

Going forward, we will continue to invest judiciously with focus on delivering secular growth within our established geographies. Our objective will remain on creating a global corporation with strong business drivers by taking outstanding value to our customers."



## Financials – Q4 & FY14 Performance

(Revenues)





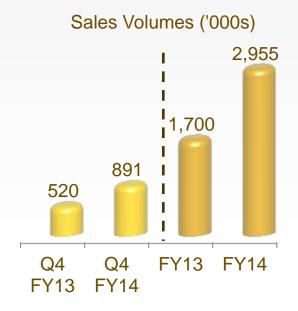
## Retail Performance Trends

#### TV Sales



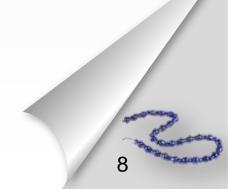


#### Web Sales



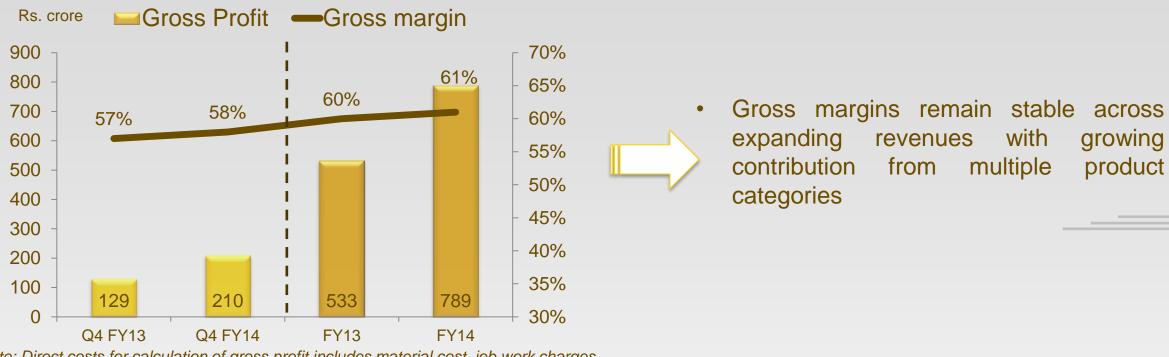


- Robust y-o-y volume growth in FY14 –
   23% in TV and 74% in Web.
- Web sales contributed 32% of retail sales volume in FY14, up from 25%
- Growth driven by expansion of fashion jewelry and lifestyle accessories lines to existing customers and by higher household coverage

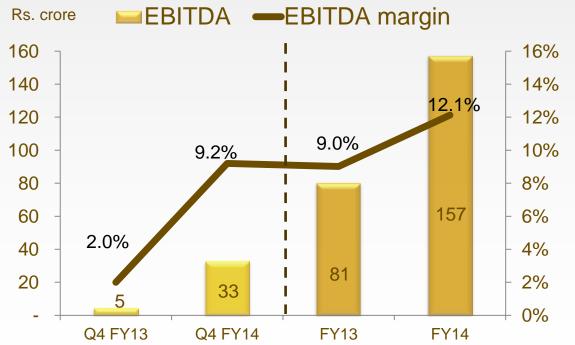


## Financials – Q4 & FY14 Performance

## (Margins)



Note: Direct costs for calculation of gross profit includes material cost, job work charges and manufacturing cost



EBITDA margins have improved due to strong increase in volumes on a relatively stable cost structure

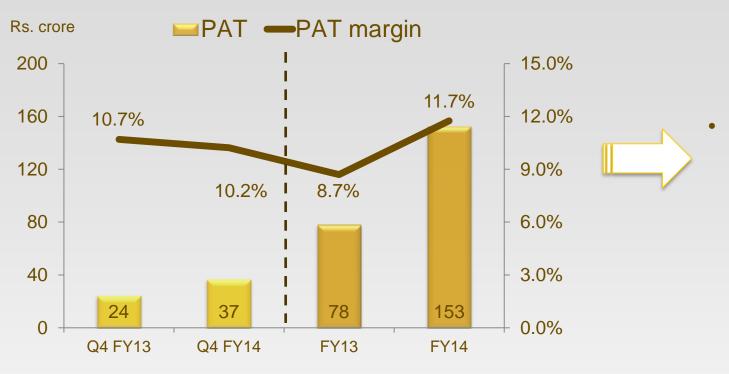


EBIDTA excludes exchange gain/loss; EBIDTA margin including exchange gain/loss stood at 13.7% in FY14 v/s 11.4% in FY13 EBIDTA margin including exchange gain/loss stood at 9.8% in Q4 FY14 v/s 10.5% in Q4 FY13

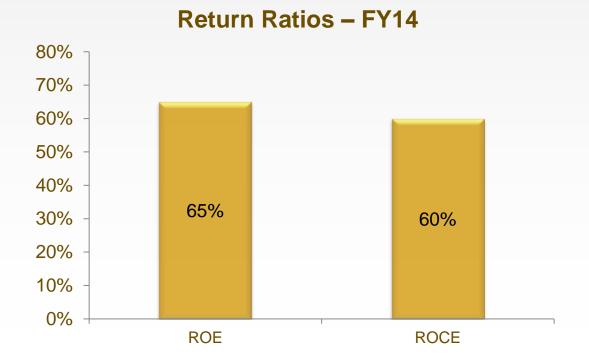


## Financials – Q4 & FY14 Performance

(Profits)



PAT expansion is in line with improvement in core business profitability as the company operates on a lean asset profile

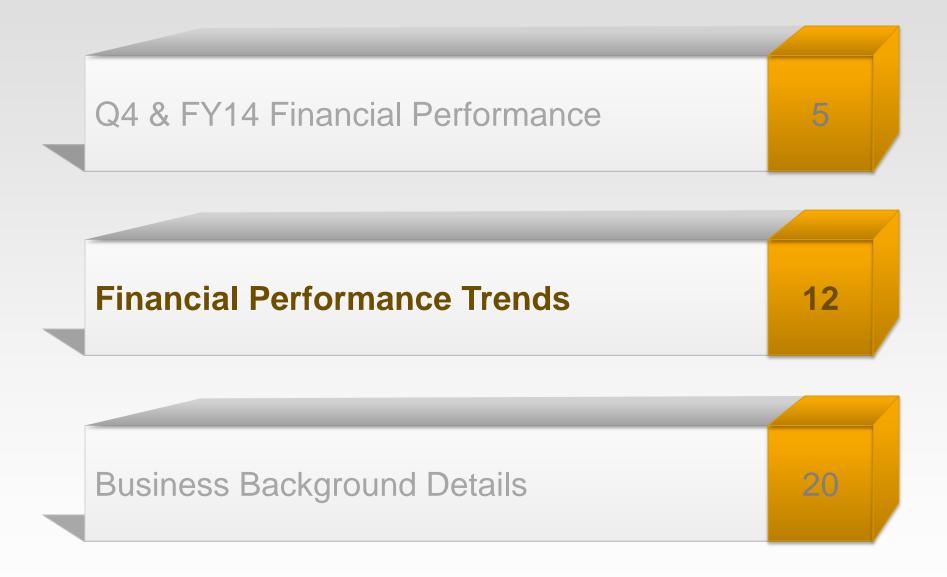




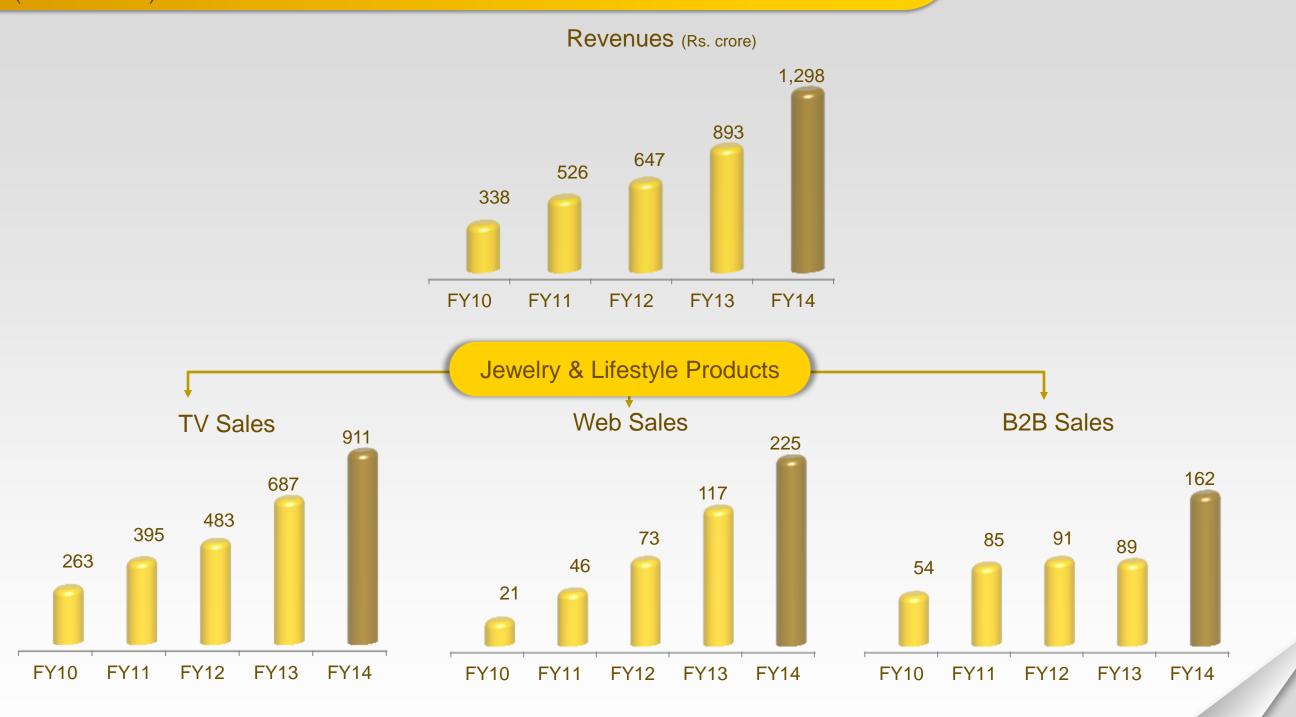
Maintaining high returns based on efficient capital deployment



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(Revenues)

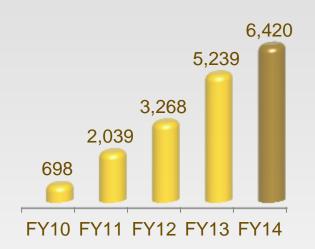


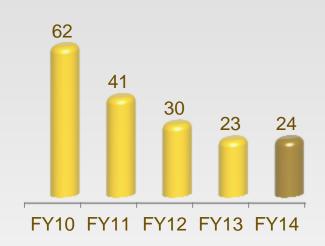
## Retail Performance Trends

#### TV Sales

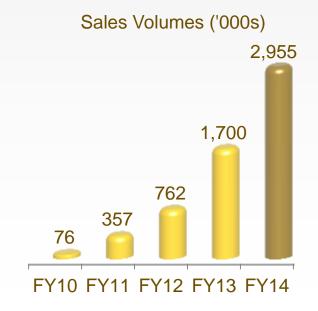
Sales Volumes ('000s)







#### Web Sales



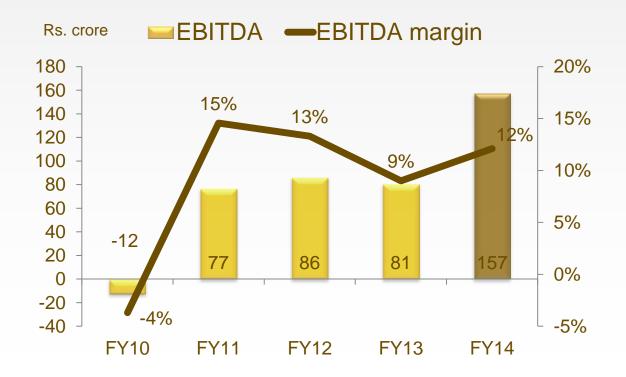


- Robust volume growth registered on home TV platform resulting from strong customer engagement leading to increased repeat purchases
- Between FY10 and FY14, ASP's have trended inline with portfolio transition from fine jewelry to fashion jewelry and accessories
- Internet sales volumes complement TV shopping and create a balanced portfolio

(Margins)



 Gross margins remain robust supported by a sourcing matrix that provides flexibility to purchase from cost efficient markets



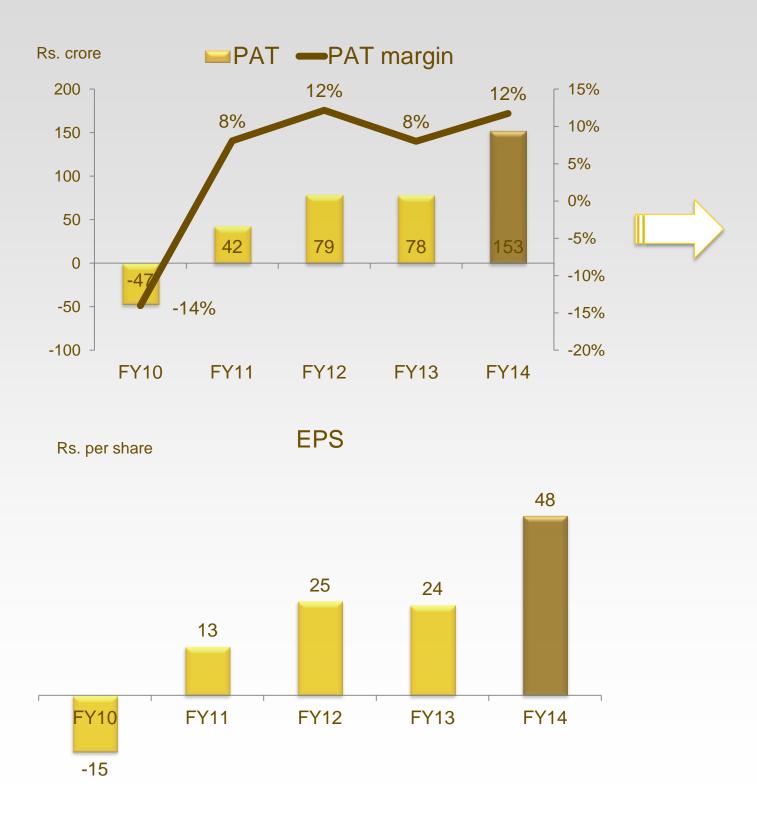


EBITDA margins to maintain current trends as volumes expand on a stable cost structure

Note:

EBIDTA excludes exchange gain/loss;

(Profits)



Displayed expanding margins and robust profitability in FY14

## (Balance Sheet)

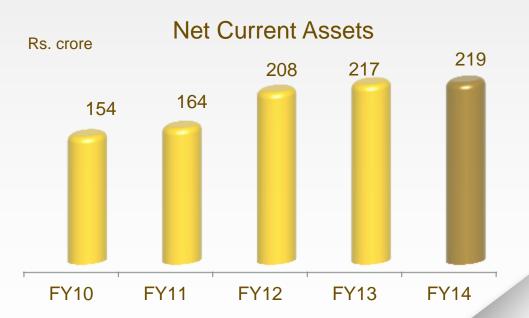


\* During FY13, Shareholders' Equity was adjusted lower by Rs. 163.7 crore due to goodwill written off (Rs. 151.1 crore), provision for CDR recompense interest (Rs. 11.2 crore) and write off on liquidation of subsidiary (Rs. 1.5 crore)

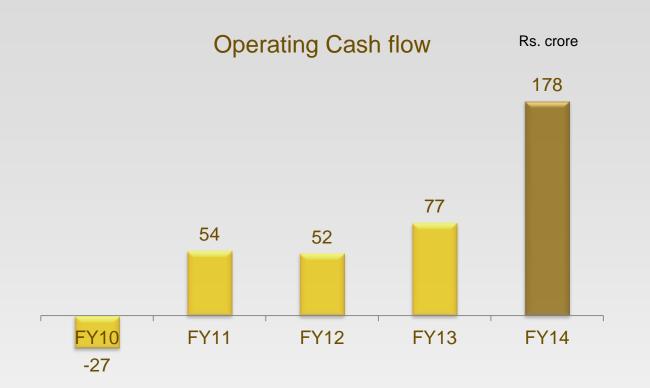


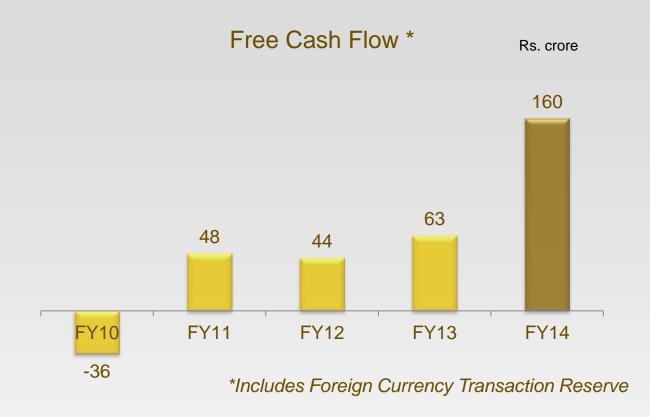


\* During FY13 fixed assets were adjusted lower by Rs. 151.1 cr due to goodwill written off



(Cash Flow)

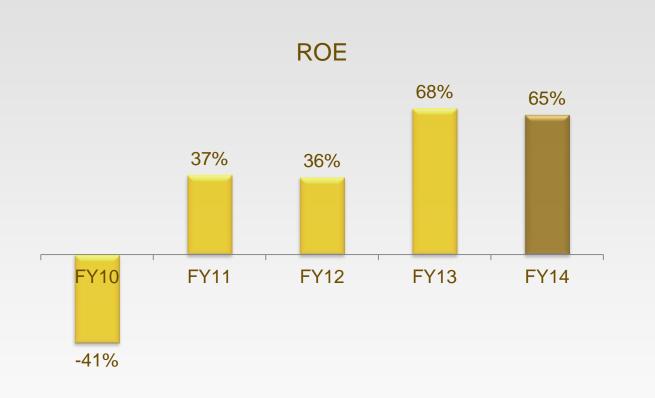


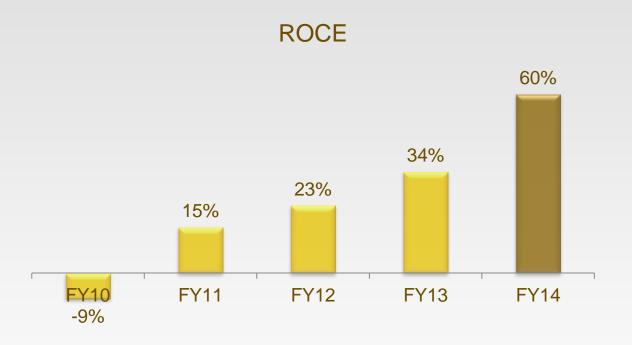


#### Key usage areas:

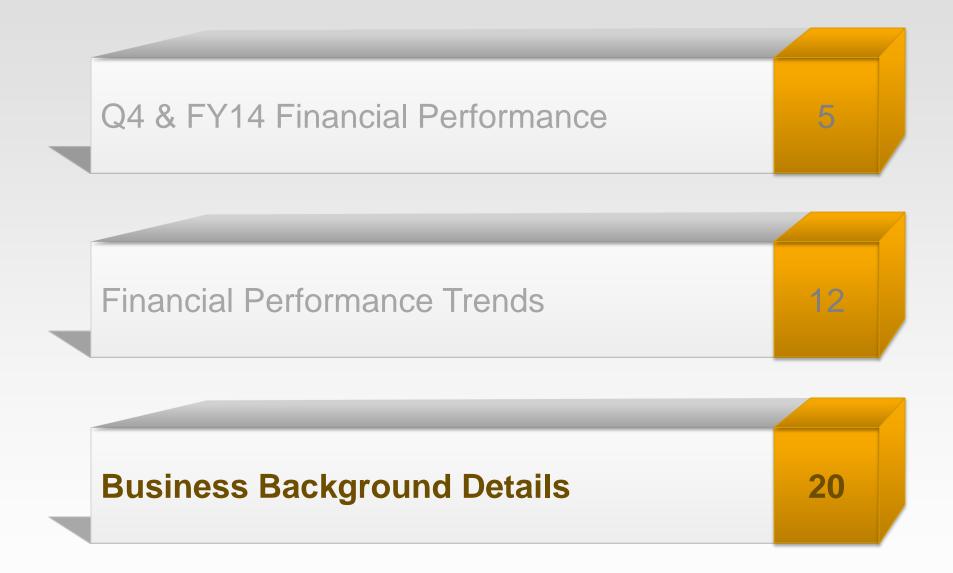
- Debt repaid: Rs. 47 crore
  - Bank loan Rs. 29 crore
  - CDR recompense Rs. 11 crore
  - Related party debt Rs. 7 crore
- Preference shares redemption: Rs. 47 crore
- Interest paid: Rs. 14 crore
- Cash accretion: Rs. 21 crore

# Financials Performance Trends (Key Ratios)

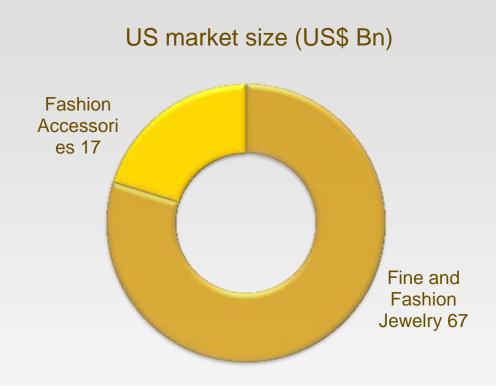


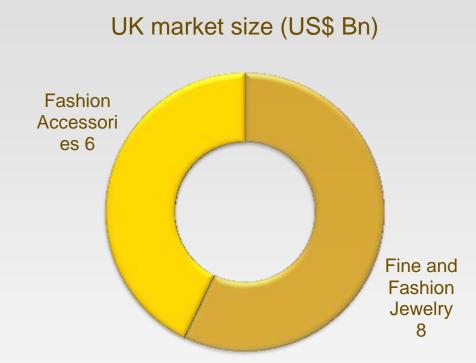


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# Market Opportunity





Market share gains through expanded distribution network and introduction of collections/designs mapping market trends

## Product Profile

FINE & FASHION JEWELLERY

Product catalogue includes bracelets, bangles, earrings, studded jewelry etc.



FASHION ACCESSORIES

Product catalogue includes watches, bags, phone protective shells etc.



OTHER LIFESTYLE PRODUCTS

Product catalogue includes office and home décor, etc.



# US Market Access on Liquidation TV Channel







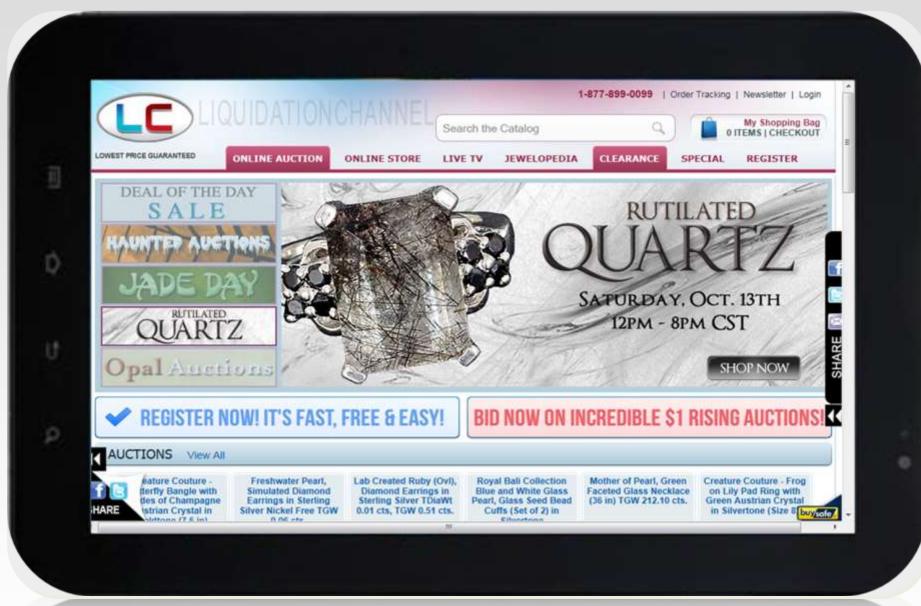












https://www.liquidationchannel.com



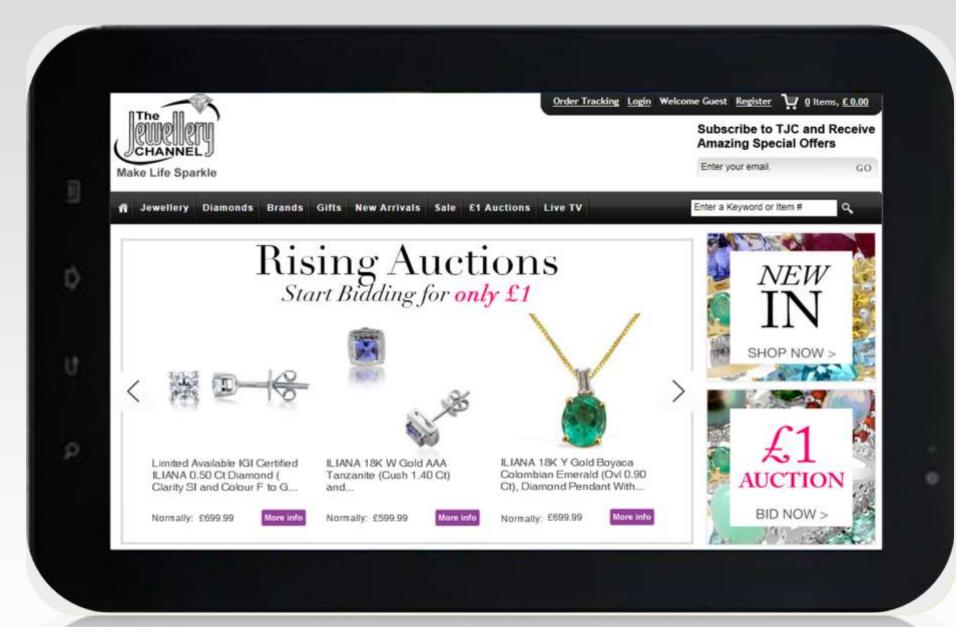
# UK Market Access on the Jewellery Channel











www.thejewellerychannel.tv

# Integrated Global Operations

#### **SOURCING MARKETS**

#### India

- Corporate HQ Jaipur, Rajasthan
- ISO 9001:2008 manufacturing facilities
- Production capacity 5-6 million pieces p.a.
- Over 2,200 people in corporate, manufacturing, design, sales & marketing, customer service, logistics and support functions



#### Asia

- China is the hub for sourcing fashion and lifestyle accessories, accessed from multiple locations
- Sourcing capacity from China -10-12 million pieces p.a.
- Outsourcing operations expanding to Hong Kong, Indonesia and Thailand
- ~120 people in purchase/ procurement and ancillary functions across Asia

#### **CONSUMPTION MARKETS**

#### **USA**

- USA HQ Austin, Texas
- Liquidation Channel (US-based TV channel) and e-commerce
- Reaching 68 million (FTE) households.
- Over 650 people in sales & marketing, customer service, logistics, TV production, ecommerce and support functions





#### UK

- UK HQ Hampton, Middlesex
- The Jewellery Channel (UK-based TV channel) and e-commerce
- Reaching 25 million households
- Over 100 people in sales & marketing, customer service, logistics, TV production, ecommerce and support functions

# Sourcing Methodology

Competitive Pricing

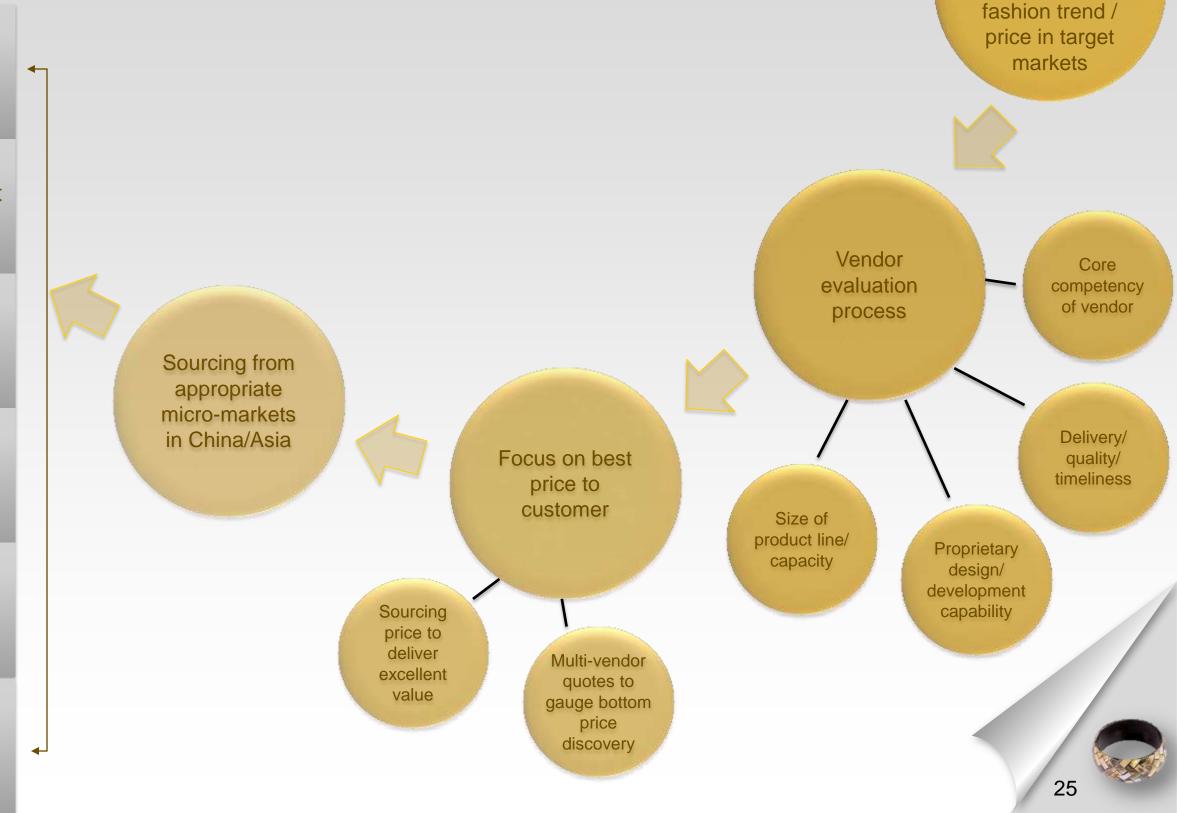
Mapping latest fashions

Rapid turnaround

Low investment

Scale flexibility

Access to latest manufacturing technologies



Assessing value

perception – design /

## Aligned with Demand Patterns

## **Valentine Day & Spring Product Line**

Process begins - September Product in warehouse – January

#### **Fall Product** Line

Process begins - March Product in warehouse - August

### **Mothers**' Day

Process begins - December Product in warehouse – April

## Collections

5

#### **Holiday** Season

Process begins - June Product in warehouse - October

**Summer Product** 

Line

Process begins – December

Product in warehouse - May

## 6

Product in warehouse

- Products finalized by buyers
- Orders placed

#### Live sample evaluation

Buyer reviews

#### Process

- Buyer discussions
- Evaluation/ feedback of last vear's hits/misses
- Product development strategies – by category

Discussions/ directions with global design teams

- Product development reviews
- Final approval to sketches/designs/ styles/concepts



# Management Additions

#### **Pulak Prasad**

**Director** 



- Founder of private equity fund Nalanda Capital Pte Ltd
- Serves as a director on the boards of several companies
- Over two decades of experience in investing and consulting at Nalanda, Warburg Pincus and McKinsey & Company

#### Vikram Kaushik

**Director** 



- 40 years of experience with the companies like Unilever, Britannia, Colgate-Palmolive and Tata Sky
- Management consultant / advisor to groups like Voltas, Tata Strategic Management Group, Price Water House Coopers, AMAGI Media Labs and also has done shorter assignments for HSBC, Standard Chartered Bank and Warburg Pincus
- Currently a director in Sistema Shyam Teleservices and India Capital Growth Fund

#### **Peter Duncan Whitford**

**Director** 



- 34 years of extensive experience in various fields including consumer products, marketing, merchandising, planning and allocation, global branding, sourcing strategies, licensing strategies, media strategies, social compliance programs, growing and re-inventing organizations internationally
- Previously Group CEO & Chairman of The Wet Seal Inc. and President Worldwide of a division of The Walt Disney Company Inc., among others

#### **Mahendra Kumar Doogar**

**Director** 



- 38 years in corporate finance, taxation, statutory and internal audit, merchant banking, financial structuring, project consultancy and fund management
- Presently on the Board of PHD Chamber of Commerce and various companies like, BSL, Frick India, Morgan Ventures, Kamdhenu Ispat and Radico Khaitan

#### **Hemant Sultania**

**Group Chief Financial Officer** 



- 17 years of rich experience in strategic financial planning, budgeting, project evaluation, commercial and legal affairs, taxation, fund management, finalization of accounts, revenue assurance, auditing, MIS development and mergers & acquisitions
- Previously CFO with Dr. Lal Path labs, Vice President with Bata India Limited and Senior Tax Manager at Ernst & Young India



# Management Team

## **Sunil Agrawal**

#### **Chairman and Managing Director**



- Established Vaibhav in 1980 as a first generation entrepreneur and has led the company's transition into a leading brand for fashion jewelry and lifestyle accessories
- Travels extensively across the world, overseeing operations, sourcing raw material globally and representing the company at major trade shows and jewelry fairs in the US, Europe and Asia

#### **Gerald Tempton**

#### **President, The Liquidation Channel USA**



- Leading VGL's US retail business for the last four years
- Distinguished career since 1979 in retail/consumer products, commercial real estate, financial services across merchandising, sales, marketing and operations at Zale's Jewelers, JB Robinson Jewelers, Gordon Jewelry Corp, Gap Inc, the Walt Disney Company, United Colors of Benetton and KB Toys

#### **Colin Wagstaffe**

#### **Managing Director, The Jewellery Channel UK**



- Previously led retail marketing and ecommerce initiatives at UK and Ireland operations of Signet Jewellers, the largest specialty retail jeweler by sales in the US and UK
- Over two decades in leadership marketing roles in major UK businesses – J Sainsbury plc, one of the UK's leading supermarket companies and BAA, the UK's largest, airport operator

#### Sri Burugapalli

#### **Senior Vice President, Group Strategy**



- Moved into group strategy after leading VGL's US and UK business operations for 7 years, focusing on restructuring and rebranding.
- 14 years in automotive player ZF Group's US operations across operations leadership/general management with deep experience in P&L management, organization development, global supply chain partnerships and startup ventures



## Management Team

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# Praveen Tiwari Vice President, STS China



- Over 15 years at VGL, currently heads the group's China and Hong Kong sourcing operations
- Part of core team that successfully implemented organizational turnaround strategies

#### **Gaurav Vishal Soni**

**Chief Operating Officer, VGL India** 



 17 years of extensive operations experience in the automotive sector, held senior positions heading businesses and plants in companies such as Motherson Sumi, Texplas, Lifelong India (Hero Honda Group) and Omax Auto

## Pushpendra Singh

**Vice President, Human Resources Asia** 



19 years of experience in HR with a range of Indian companies such as NTPC, Jindal Steel and Power, Kalpataru and Reliance Communications, successfully implementing many talent acquisition, management and retention initiatives

#### **Charlie Curnow**

#### **Group Chief Information Officer**



- Extensive experience across EMEA, Asia-Pac and South America in IT leadership roles at both public and private sector companies including A.H. Belo Corporation, Bear Stearns, Blockbuster, Coca-Cola, Computer Sciences, Dell, and General Electric
- Focused on leading the expansion of VGL's global IT capabilities



## Contact Information

For more information on Vaibhav Global Limited, please contact:

#### **Hemant Sultania**

Vaibhav Global Ltd.

Tel: +91-141-2770648

Email: Hemant@vglgroup.com

#### **Shiv Muttoo / Karl Kolah**

**CDR** India

Tel: +91 22 6645 1207 / 1220

Email: <a href="mailto:shiv@cdr-india.com">shiv@cdr-india.com</a></a>
<a href="mailto:karl@cdr-india.com">karl@cdr-india.com</a>

# Thank You