

## Vaibhav Global Limited

Global Retailer of Fashion and Lifestyle Accessories on Home TV and e-Commerce Platforms





Financial Results Presentation Q3 & 9MFY14



January 2014









### Safe Harbor

Certain statements in this document may be forward-looking statements. Such forward-looking statements are subject to certain risks and uncertainties like regulatory changes, local political or economic developments, and many other factors that could cause our actual results to differ materially from those contemplated by the relevant forward-looking statements. Vaibhav Global Limited will not be in any way responsible for any action taken based on such statements and undertakes no obligation to publicly update these forward-looking statements to reflect subsequent events or circumstances.

## **Business Highlights**

#### Vertically-integrated electronic retailer of discount fashion and lifestyle accessories

Demonstrated profitable growth with direct-to-consumer business model on home shopping and e-commerce platforms with US and UK denominated revenue operations

#### Owns 'Liquidation Channel' and 'The Jewellery Channel' which are brands in themselves

- Over 100 million households on Home TV shopping in the US, UK and Canada
- Supplemented by strong traffic growth on proprietary web shopping websites

#### Deeply engaged customer base

- Sizeable B2C franchise in developed markets
- Expanding customer lifetime value and customer retention rate

#### Global Outsourcing Supply Chain Infrastructure & Robust Manufacturing

- Outsourcing operations across China, Thailand and Indonesia
- Manufacturing operations in Jaipur, India

#### Solid Infrastructure Backbone

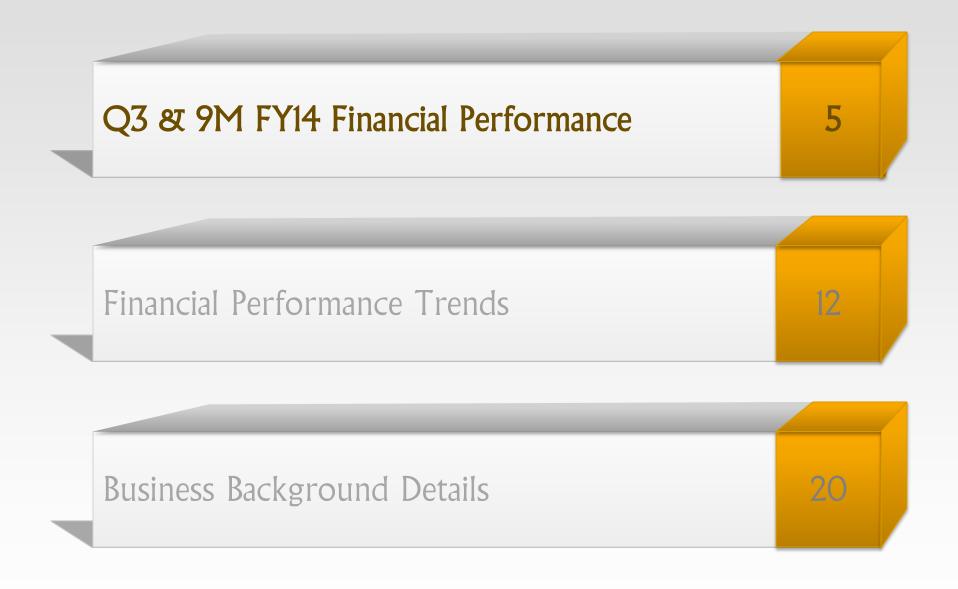
Investments in technology to build a robust online interface for direct selling, studios for TV production, warehousing facilities, efficient supply chain management and customer relationship management systems

#### Significantly Strengthened Financial Matrices

- Robust revenue growth, stable margins and expanding profits
- Contained balance sheet with negligible long term debt, significant free cash flows and high ROCE



## **Table of Contents**



## Key Highlights for Q3 FY14

#### Home TV Network Reaches Over 100 Million Households

- 90 million households on full time equivalent (FTE) basis
- 68 million households in the US

- 25 million households in the UK
- 18 million households in Canada

#### Retail Volumes increase by 42% to 2.7 Million Units

- 29% higher volumes on Home TV shopping
- 81% higher volumes on Web shopping

- Fashion Jewelry drives volume growth
- Deeper customer engagement leads to repeat purchases

#### Strong Financial Performance

- Total Income higher by 50% at Rs. 370 crore
- EBITDA rises by 67% to Rs. 48 crore

- PAT increases by 70% to Rs. 32 crore
- Earnings per share of Rs. 9.77

#### Significant Improvement in Return Ratios

- Return on Equity at 73%
- Return on Capital Employed at 51%

#### Recent Appointments

- Sunil Agrawal appointed as Chairman and Managing Director w.e.f February 1st, 2014
- Mahendra Kumar Doogar appointed as an Additional Director w.e.f January 23<sup>rd</sup>, 2014. Previously Pulak Prasad and Vikram Kaushik were appointed as Additional Directors
- Hemant Sultania appointed as Group Chief Financial Officer

## CMD's Message

Commenting on Q3 & 9M FY14 performance, Mr. Sunil Agrawal, Chairman and Managing Director\*, Vaibhav Global said:



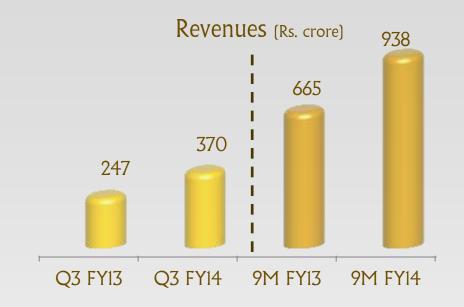
"Our financial and operating performance in Q3 and first nine months of this fiscal year highlights the robustness and growing consistency of our business model. During Q3, we delivered 50% growth in revenues and expanded profits by 70%. Also, importantly, we delivered Rs. 101 crore of free cash in the first nine months.

We saw strong holiday season demand for our deep value products in fashion jewelry and lifestyle accessory segments across US, Canada and UK. Both our selling platforms, TV and web, contributed to this growth. As our electronic and online sales-centric business model creates deeper engagement with our focused audiences, we are seeing greater receptiveness and traction within our existing base of 100 million and growing population of web customers. Underlying this success is our continued focus on technology, infrastructure and human resources supported by specific initiatives in trend merchandizing, creative TV storyboards and enhanced web experience.

I am also happy to welcome Vikram Kaushik and Mahendra Kumar Doogar on our Board and Hemant Sultania, our new CFO, on the senior management team. These appointments are part of our ongoing organizational development initiatives with the objective of creating a valuable retail business of global stature."

## Financials - Q3 & 9M FY14 Performance

(Revenues)





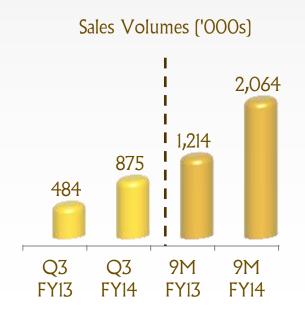
### Retail Performance Trends

#### TV Sales



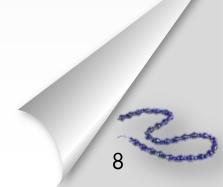


#### Web Sales



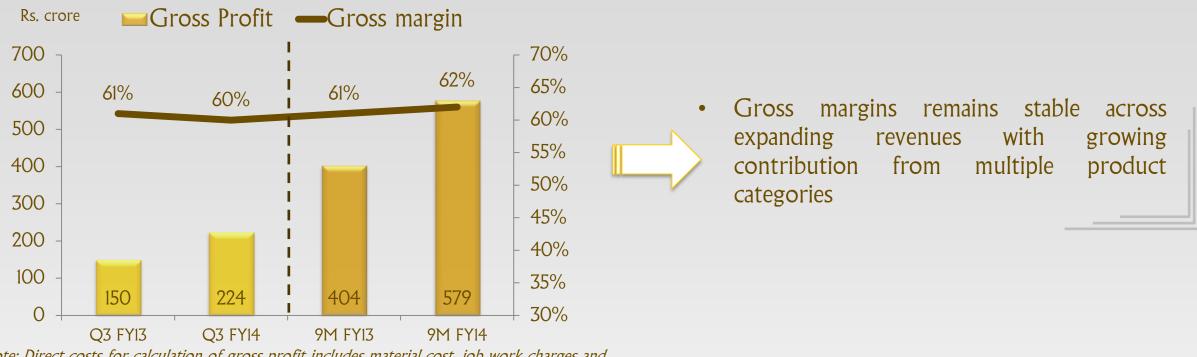


- Strong y-o-y volume growth in Q3 FY14 29% in TV and 81% in Web. Web sales now contribute 32% of sales volume
- Growth driven by expansion of fashion jewelry and lifestyle accessories lines within the existing household coverage

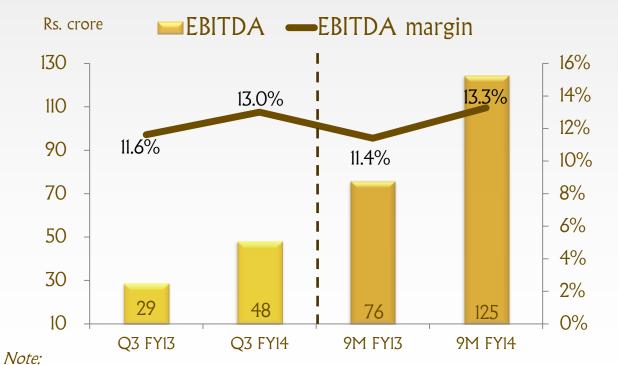


### Financials - Q3 & 9M FY14 Performance

#### (Margins)



Note: Direct costs for calculation of gross profit includes material cost, job work charges and manufacturing cost



In Q3 FY14, margins have improved resulting from increase in volumes on a relatively stable cost structure

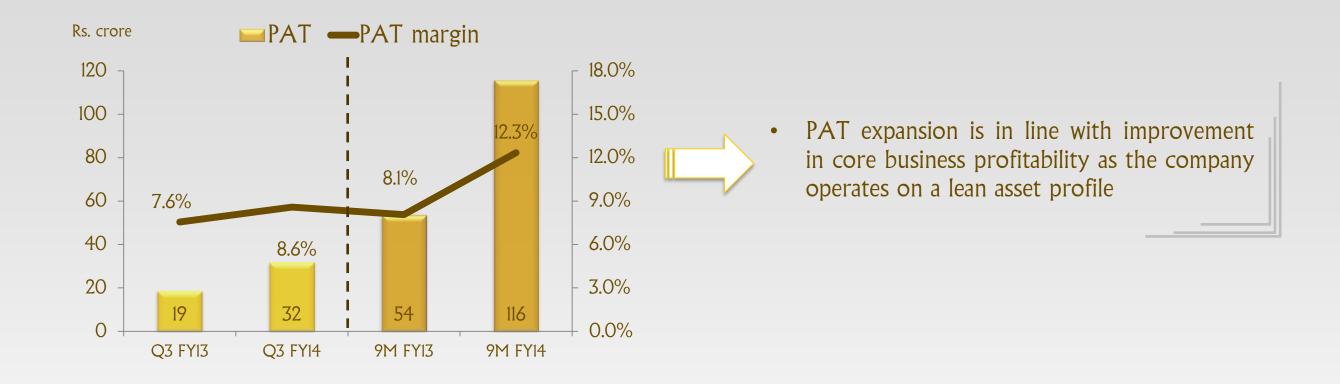


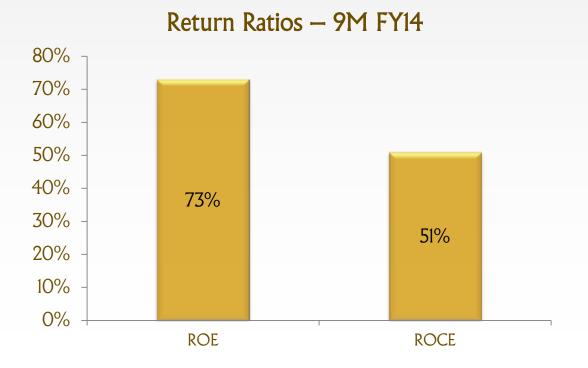
EBIDTA excludes exchange gain/loss;

EBIDTA margin including exchange gain/loss stood at 15.1% in 9M FY14 v/s 11.7% in 9M FY13 EBIDTA margin including exchange gain/loss stood at 12.0% in Q3 FY14 v/s 11.6% in Q3 FY13

### Financials - Q3 & 9M FY14 Performance

(Profits)



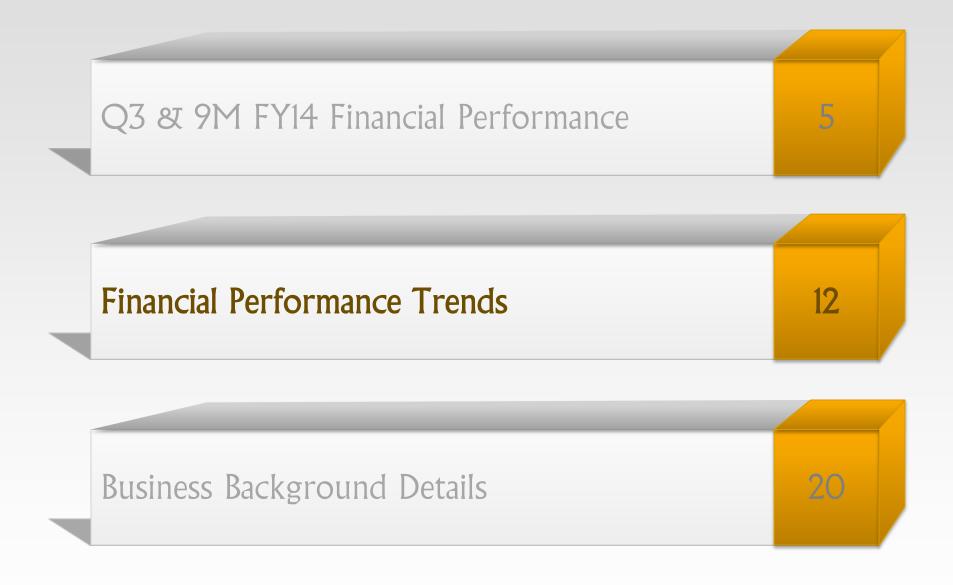




Maintain high returns on capital employed and shareholders' equity



## **Table of Contents**



(Revenues)



### Retail Performance Trends

#### TV Sales



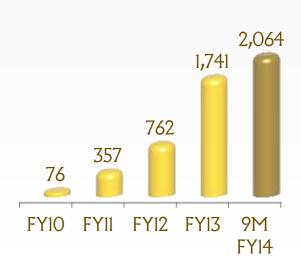


#### Average selling price US\$



#### Web Sales

#### Sales Volumes ('000s)



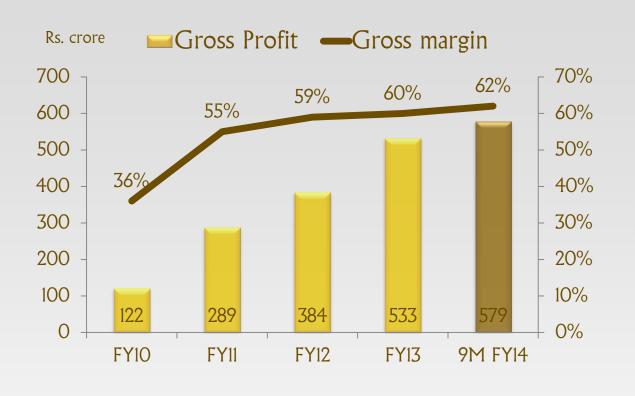
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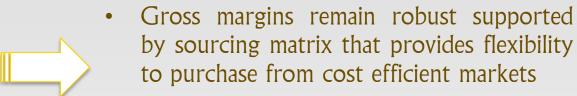


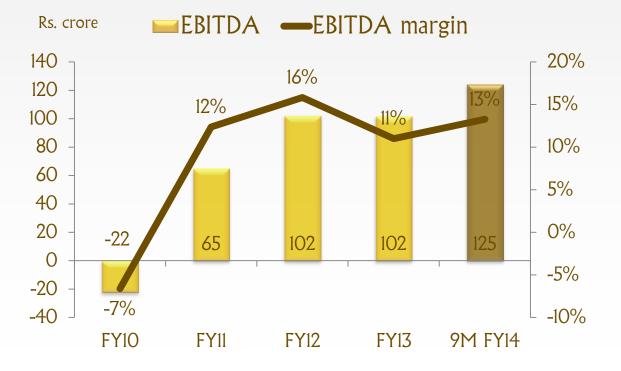
- Robust volume growth registered on home TV platform resulting from higher customer engagement leading to increased repeat purchases
- Between FY10 and FY13, ASP's have trended inline with portfolio transition from fine jewelry to fashion jewelry and accessories
- Proprietary internet platforms efficiently complements TV shopping



(Margins)





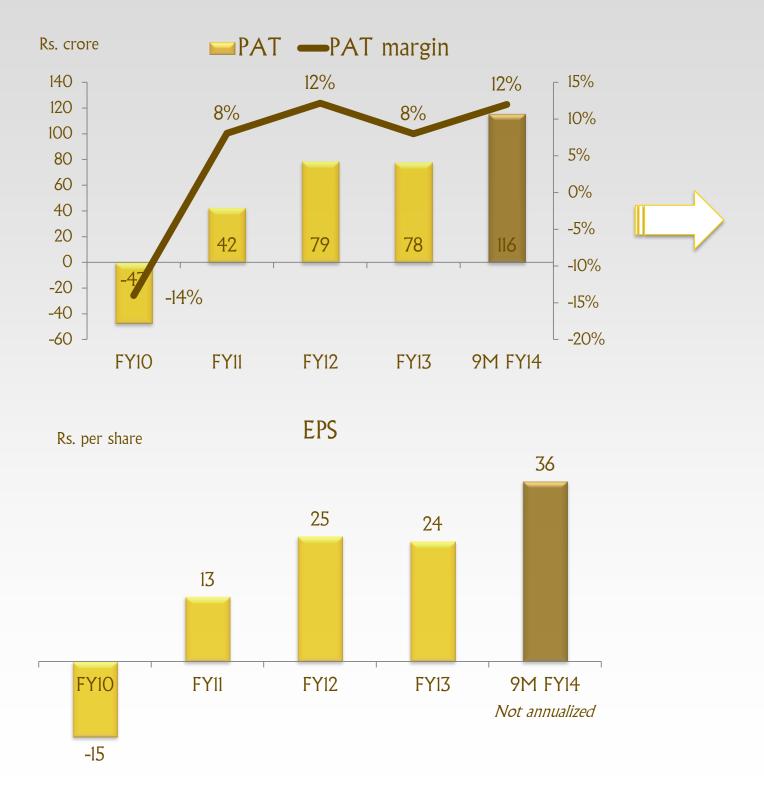




EBITDA margins to maintain current trends as volumes expand on a stable cost structure

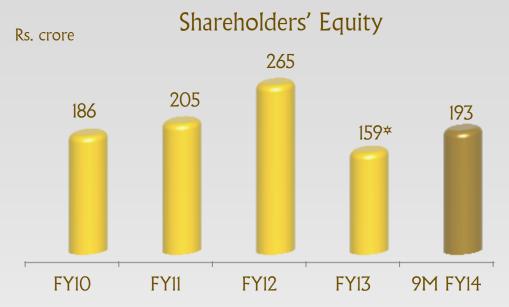


(Profits)

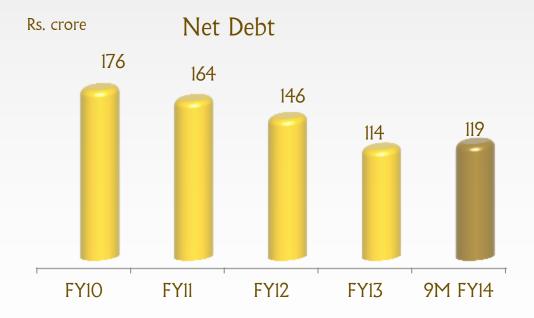


• Displayed stable margins and robust profitability in 9MFY14

#### (Balance Sheet)

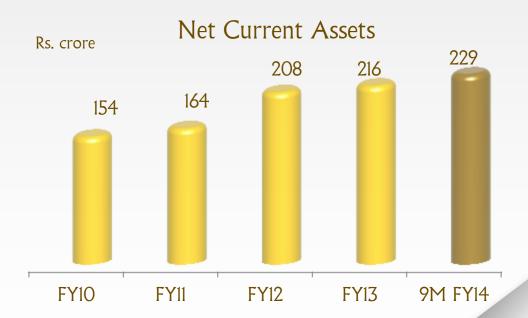


\* During FYI3, Shareholders' Equity was adjusted lower by Rs. 163.7 crore due to goodwill written off (Rs. 151.1 crore), provision for CDR recompense interest (Rs. 11.2 crore) and write off on liquidation of subsidiary (Rs. 1.5 crore)

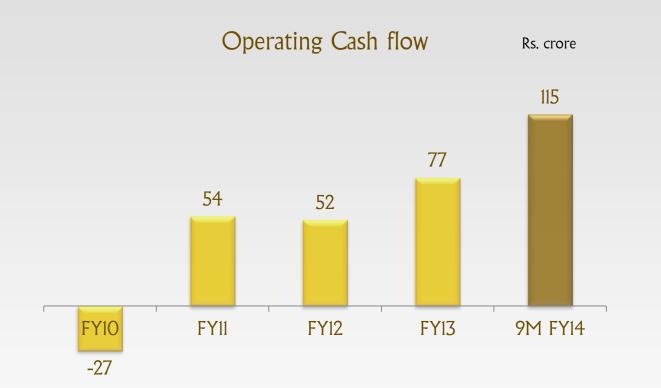


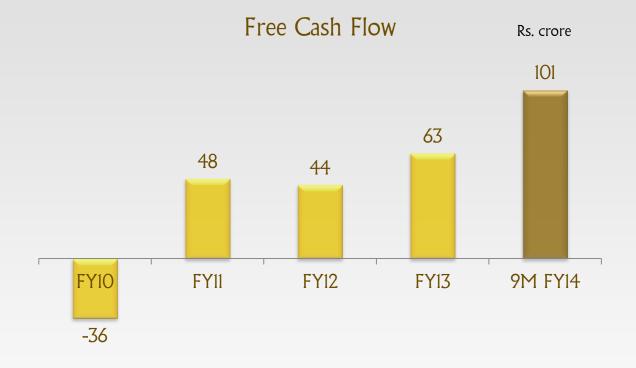


\* During FY13 fixed assets were adjusted lower by Rs. 151.1 cr due to goodwill written off



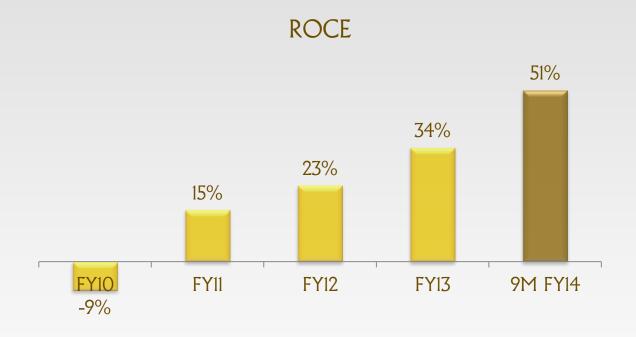
(Cash Flow)



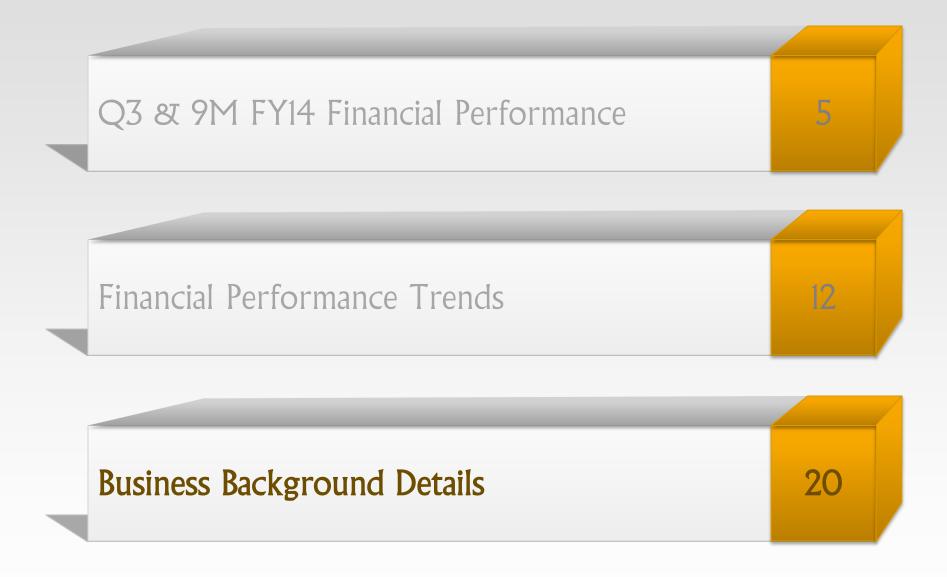


(Key Ratios)



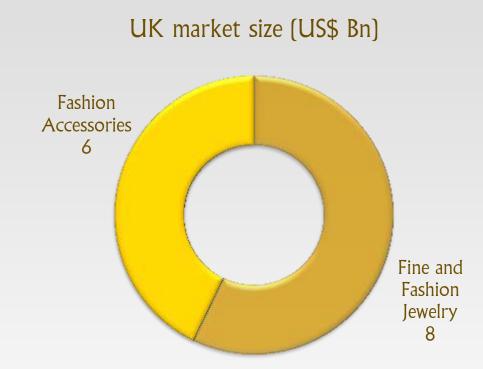


## **Table of Contents**



## Market Opportunity





Market share gains through expanded distribution network and introduction of collections/designs mapping market trends

## Product Profile

FINE & FASHION JEWELLERY

Product catalogue includes bracelets, bangles, earrings, studded jewelry etc.



FASHION ACCESSORIES

Product catalogue includes watches, bags, phone protective shells etc.



OTHER LIFESTYLE PRODUCTS

Product catalogue includes office and home décor, etc.



## US Market Access on Liquidation TV Channel







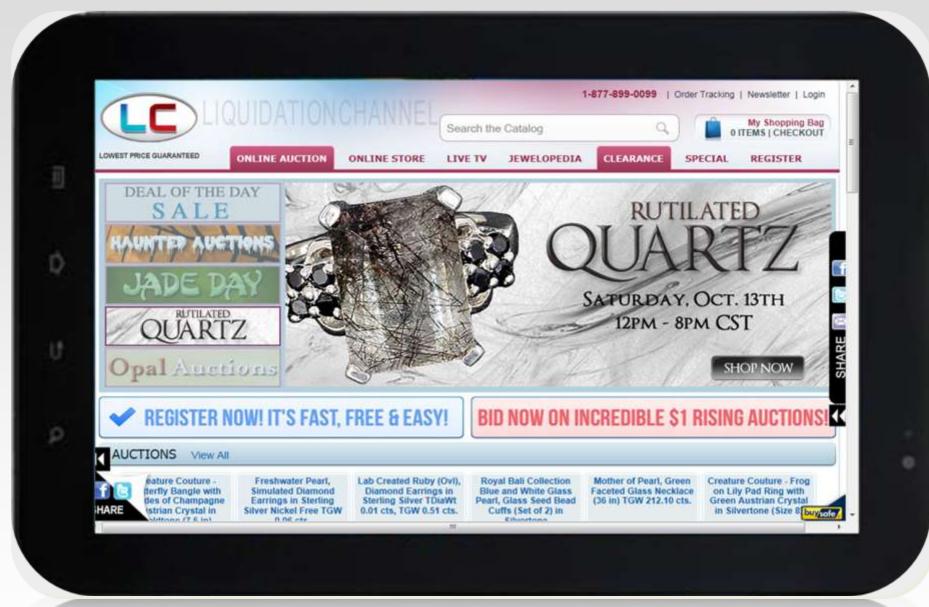












https://www.liquidationchannel.com



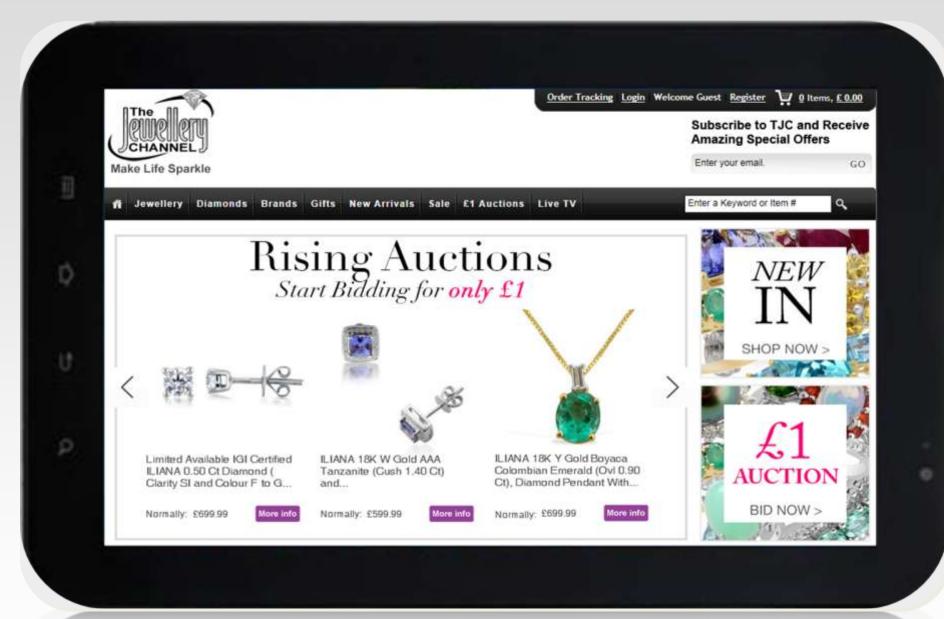
## UK Market Access on the Jewellery Channel











www.thejewellerychannel.tv

## Integrated Global Operations

#### SOURCING MARKETS

#### India

- Corporate HQ Jaipur, Rajasthan
- ISO 9001:2008 manufacturing facilities
- Production capacity ~3 million pieces p.a.
- Over 2,500 people in corporate, manufacturing, design, sales & marketing, customer service, logistics and support functions



#### Asia

- China is the hub for sourcing fashion and lifestyle accessories, accessed from multiple locations
- Sourcing capacity from China ~7 million pieces p.a.
- Outsourcing operations expanding to Hong Kong, Indonesia and Thailand
- ~120 people in purchase/ procurement and ancillary functions across Asia

#### **CONSUMPTION MARKETS**

#### **USA**

- USA HQ Austin, Texas
- Liquidation Channel (US-based TV channel) and e-commerce
- Reaching 68 million households
- Over 650 people in sales & marketing, customer service, logistics, TV production, ecommerce and support functions





#### UK

- UK HQ Hampton, Middlesex
- The Jewellery Channel (UK-based TV channel) and e-commerce
- Reaching 25 million households
- Over 100 people in sales & marketing, customer service, logistics, TV production, ecommerce and support functions

## Sourcing Methodology

Competitive Pricing

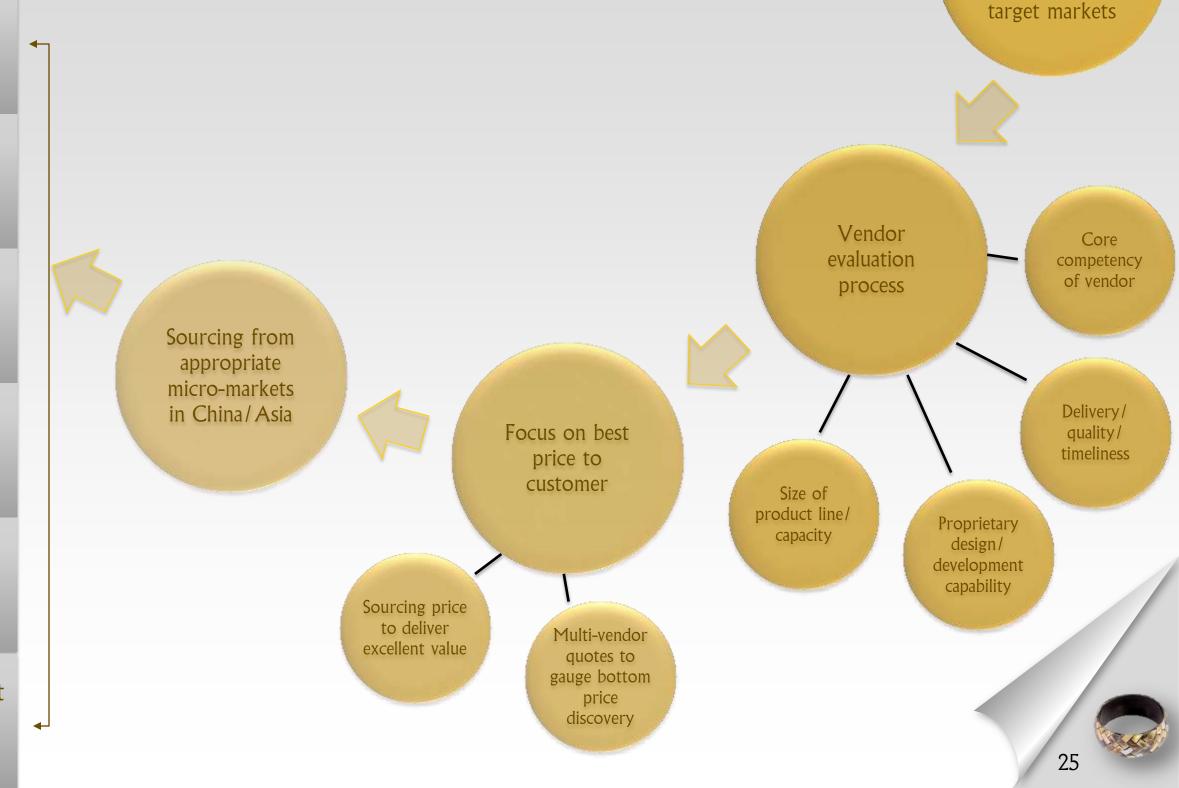
Mapping latest fashions

Rapid turnaround

Low investment

Scale flexibility

Access to latest manufacturing technologies



Assessing value

perception — design / fashion trend / price in

## Aligned with Demand Patterns

## Valentine Day & Spring Product Line

Process begins — September

Product in warehouse — January

## Fall Product Line

Process begins – March
Product in warehouse – August

6

## Mothers' Day

Process begins — December

Product in warehouse — April

#### Collections

### Summer Product Line

Process begins — December

Product in warehouse — May

#### Holiday Season

Process begins — June
Product in warehouse — October

#### Process

1

- Buyer discussions
- Evaluation / feedback of last year's hits / misses
- Product development strategies – by category

2

 Discussions/ directions with global design teams

3

- Product development reviews
- Final approval to sketches/designs/ styles/concepts

Product in warehouse

- Products finalized by buyers
- Orders placed

Live sample evaluation

Buyer reviews



■ Prod

### Recent Additions

#### Mr. Pulak Prasad

#### Director



- Founder of private equity fund Nalanda Capital Pte Ltd
- Serves as a director on the boards of several companies
- Over two decades of experience in investing and consulting at Nalanda, Warburg Pincus and McKinsey & Company

#### Hemant Sultania

#### **Group Chief Financial Officer**



- 17 years of rich experience in strategic financial planning, budgeting, project evaluation, commercial and legal affairs, taxation, fund management, finalization of accounts, revenue assurance, auditing, MIS development and mergers & acquisitions
- Previously CFO with Dr. Lal Path labs, Vice President with Bata India Limited and Senior Tax Manager at Ernst & Young India

#### Vikram Kaushik

#### **Director**



- 40 years of experience with the companies like Unilever, Britannia, Colgate-Palmolive and Tata Sky
- Management consultant / advisor to groups like Voltas, Tata Strategic Management Group, Price Water House Coopers, AMAGI Media Labs and also has done shorter assignments for HSBC, Standard Chartered Bank and Warburg Pincus
- Currently a director in Sistema Shyam Teleservices Limited and India Capital Growth Fund

#### Mahendra Kumar Doogar

#### Director

- 38 years in corporate finance, taxation, statutory and internal audit, merchant banking, financial structuring, project consultancy and fund management
- Presently on the Board of PHD Chamber of Commerce and various companies like, BSL Ltd., Frick India Ltd., Morgan Ventures Ltd., Kamdhenu Ispat Ltd. and Radico Khaitan Ltd.

## Management Team

#### Sunil Agrawal

Chairman and Managing Director\*



- Established Vaibhav in 1980 as a first generation entrepreneur and has led the company's transition into a leading brand for fashion jewelry and lifestyle accessories
- Travels extensively across the world, overseeing operations, sourcing raw material globally and representing the company at major trade shows and jewelry fairs in the US, Europe and Asia

#### **Gerald Tempton**

President, The Liquidation Channel USA



- Leading VGL's US retail business for the last four years
- Distinguished career since 1979 in retail/consumer products, commercial real estate, financial services across merchandising, sales, marketing and operations at Zale's Jewelers, JB Robinson Jewelers, Gordon Jewelry Corp, Gap Inc, the Walt Disney Company, United Colors of Benetton and KB Toys

#### Colin Wagstaffe

Managing Director, The Jewellery Channel UK



- Previously led retail marketing and ecommerce initiatives at UK and Ireland operations of Signet Jewellers, the largest specialty retail jeweler by sales in the US and UK
- Over two decades in leadership marketing roles in major UK businesses — J Sainsbury plc, one of the UK's leading supermarket companies and BAA, the UK's largest, airport operator

#### Sri Burugapalli

Senior Vice President, Group Strategy



- Moved into group strategy after leading VGL's US and UK business operations for 7 years, focusing on restructuring and rebranding.
- 14 years in automotive player ZF Group's US operations across operations leadership/general management with deep experience in P&L management, organization development, global supply chain partnerships and startup ventures



## Management Team

#### Hemant Sultania

**Group Chief Financial Officer** 



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- Previously CFO with Dr. Lal Path labs, Vice President with Bata India Limited and Senior Tax Manager at Ernst & Young India

## Praveen Tiwari Vice President, STS China



Over 15 years at VGL, currently heads the group's China and Hong Kong sourcing operations

Part of core team that successfully implemented organizational turnaround strategies

#### Gaurav Vishal Soni

Chief Operating Officer, VGL India



 17 years of extensive operations experience in the automotive sector, held senior positions heading businesses and plants in companies such as Motherson Sumi, Texplas, Lifelong India (Hero Honda Group) and Omax Auto

#### Pushpendra Singh

Vice President, Human Resources Asia



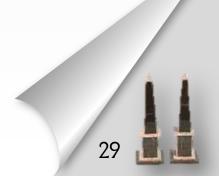
19 years of experience in HR with a range of Indian companies such as NTPC, Jindal Steel and Power, Kalpataru and Reliance Communications, successfully implementing many talent acquisition, management and retention initiatives

#### Charlie Curnow

Group Chief Information Officer



- Extensive experience across EMEA, Asia-Pac and South America in IT leadership roles at both public and private sector companies including A.H. Belo Corporation, Bear Stearns, Blockbuster, Coca-Cola, Computer Sciences, Dell, and General Electric
- Focused on leading the expansion of VGL's global IT capabilities



## **Contact Information**

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# Thank You